



Case study

Kriyadocs Increases Workflow Efficiency and Metadata Quality for Publishers Using Ringgold IDs

With more than a decade of experience in academic research and scholarly publishing, Abhaya Ranganathan, Commercial Manager at Kriyadocs, was familiar with the workflow challenges publishers frequently face. She saw that inconsistent institutional names, local variants, and manual reconciliation were common sources of error and delay across the submission, peer review, and production processes.

Kriyadocs aimed to provide a publishing workflow ecosystem that solved these pain points, providing publishers with a seamless publication and metadata management experience. To deliver on that promise, Kriyadocs needed to incorporate a set of trusted organization persistent identifiers (PIDs) and related metadata to support interoperability across the entire publishing lifecycle.

Choosing a Trusted Identifier

Kriyadocs chose to collaborate with CCC Ringgold, the leading organization persistent identifier (PID) solution trusted by 80 publishers, service providers, and funders for more than 20 years. Ringgold contains over 770,000 organization records each with a unique Ringgold ID, rich hierarchies, and over 30 descriptive metadata elements.



The depth of the database, combined with Ringgold's reputation for authoritative organization identification and CCC's practical integration support, made it a great choice for reliable metadata management for open access processing."

Abhaya Ranganathan
Commercial Manager
Kriyadocs

After a collaborative integration process, Kriyadocs now incorporates Ringgold IDs across its submission, peer review, and production modules as part of Kriyadocs Klicks, the platform's curated suite of third-party integrations.

During submission and peer review, Ringgold IDs are retrieved either through automated metadata extraction or author selection from institution name matches. CCC RightsLink for Scientific Communications can then check the corresponding Ringgold ID against the publisher's read-and-publish or related institutional agreements and return the author's eligibility status to Kriyadocs. This automated loop reduces manual verification and provides up-to-date eligibility data for publishers.

About Kriyadocs

Location: **Chennai, India**

Kriyadocs is an ecosystem for scholarly publishers that streamlines publishing workflows from submission through peer review and production, delivering publication-ready content and metadata. [Exeter Premedia Services](#) created Kriyadocs to realize its mission of providing a fantastic experience for authors and content publishers. With an ethos of bringing agility into publishing, the Kriyadocs ecosystem provides an array of technology solutions and services to a global clientele of leading academic, professional, and scholarly publishers.



Increasing Efficiency and Accuracy

The Ringgold API integration boosts accuracy and consistency in institution name matching, leading to faster decision-making and overall workflow efficiency while preserving data integrity.

By resolving organization affiliation ambiguity early in the publishing process, during submission, Kriyadocs helps reduce manual work for publishers, improves metadata quality downstream, and enhances reporting capabilities.

Publishers also benefit from more reliable reporting for funders and institutions, more complete metadata for discovery and indexing services, and fewer manual corrections during production.

Looking ahead, the Kriyadocs–Ringgold integration has the potential to support richer institutional insights for publishers, including tracking submission and publication trends by institution, mapping collaboration networks, and improving funder compliance reporting.

Delivering Long-Term Value Using Authoritative Organization Data

Adopting an authoritative organization identifier early in the workflow can help publishing platforms prevent metadata inconsistencies from scaling.

Within the Kriyadocs ecosystem, the integration of Ringgold identifiers has contributed to improved institutional metadata consistency and more reliable downstream workflows for publishers.



CCC has been an excellent collaborator in supporting our mission to help publishers uphold and enhance data quality standards. The Ringgold dataset has added measurable value to the Kriyadocs ecosystem and to our customers' workflows."

Abhaya Ranganathan
Commercial Manager
Kriyadocs

About CCC

A pioneer in voluntary collective licensing, [CCC](#) has been dedicated to advancing copyright, accelerating knowledge, and powering innovation since its inception in 1978. Today, CCC supports a thriving knowledge economy as a trusted intermediary, providing licensing solutions that make copyright work, including collective licensing solutions for the use of copyrighted materials with AI systems. CCC also offers a portfolio of innovative and complementary software solutions, as well as high-quality content, data, and information services.

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