

PUBLISHER PORTAL

*Release Notes:
October 2025*



Copyright Clearance Center

Table of Contents

| | |
|--|----------|
| WHAT'S NEW WITH PUBLISHER PORTAL? | 3 |
| October 2025 Release | 3 |
| Bulk Submission of Medical Communications Requests | 3 |
| Search by Request ID in Advanced Search..... | 3 |
| Improved Attachment Behavior | 3 |
| Comment Behavior in Priced and Approved Requests..... | 4 |
| Other Updates..... | 4 |

WHAT'S NEW WITH PUBLISHER PORTAL?

October 2025 Release

CCC Publisher Portal provides rightsholders with a facility to manage their intellectual property licensed through CCC.

The focus of the October 2025 release is on enhanced Special Request reporting capabilities including:

- Enhanced support for Medical Communications projects originating from Marketplace
- Search by Request ID in Advanced Search
- Improved attachment behavior in communications between rightsholders and buyers
- Modifications to comment behavior when a request is in “Priced and Approved” status

Bulk Submission of Medical Communications Requests

When a buyer creates a Medical Communications project in Marketplace, they have the option to save any requests that have been generated for later submission to the rightsholder. This allows buyers to build up a more complete portfolio of requests across the project before submitting them to the related rightsholders. In turn, rightsholders are more likely to see a complete picture of requests in a project when making decisions about whether to grant permission, pricing, and terms.

Search by Request ID in Advanced Search

Request ID is now available in the Advanced Search screen for all requests. Previously, searching by Request ID was only available in Basic Search. Wildcard searching is supported when using this parameter.

Improved Attachment Behavior

Communications between rightsholders and buyers in Publisher Portal now support the attachment of up to five items (.pdf, .jpg, .gif, .tiff, and .png files) each of up to 10MB in size through browse or drag and drop. This streamlines communication when a request includes multiple files such as when a buyer wants to use more than one figure from an article. See screenshot on following page.

Customer information

Requestor Name: Corporate Test User from Canada Phone Number: 1 514-861-5217
 Organization: Test Canada Organization Email: rpiiko@copyright.com
 Address: 1253 McGill College
 Montreal, QC H3B2Y5
 Canada

Communication Internal Notes History

Comments:

Please enter a comment for the buyer. Comments are added to the Communication tab.

⬇️ Drag and drop or **browse** up to five files here
 The import only supports .pdf, .jpg, .gif, .tiff, .png.
 The max size is 10 MB for each file.

Angry Man.jpg (35 KB)

File type not allowed: .docx.
 Verdun to the Vosges - Impressions of ... (2 MB)

Flying for France - With the American ... (603 KB)

File exceeds maximum size of 10 MB.
 IMG20250518141655.jpg (15 MB)

Cancel Send

Comment Behavior in Priced and Approved Requests

The ability for buyers to comment on requests that are in “Priced and Approved” status has been restored. New messaging on Marketplace and RightsLink for Permissions will make it clear to buyers that commenting on Approved items will reset the status to “Customer Responded” and they will not be able to accept the price until the rightsholder re-approves the request.

Other Updates

The October release includes some additional enhancements covering minor UI modifications, as well as maintenance to cover bug fixes and security updates.

Questions?

Please contact **Ian Syngé** at isyngé@copyright.com or your CCC Account Manager.



About CCC

A pioneer in voluntary collective licensing, CCC advances copyright, accelerates knowledge, and powers innovation. With expertise in copyright, data quality, data analytics, and FAIR data implementations, CCC and its subsidiary RightsDirect collaborate with stakeholders on innovative solutions to harness the power of data and AI.

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