

MARKETPLACE

Release Notes:

June 2025



Copyright Clearance Center

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WHAT'S NEW WITH MARKETPLACE?

June 2025 Release

CCC Marketplace (www.marketplace.copyright.com) provides a self-service e-commerce site that enables users who rely on the exchange and reuse of copyrighted content to conduct business and enrich instruction to search, order, and manage copyright permissions, purchase content, and request article reprints and ePrints across millions of works from thousands of publishers around the world.

The June 2025 release includes:

- An improved MedComms workflow
- Live Chat
- Modified Special Request comments
- Updated conversion rate application rules for projects

Improved MedComms Workflow

We continue to make improvements to the MedComms workflow in Marketplace. Updates in the release are as follows:

A pre-selected Type of Use (TOU) if there is only one option. See screenshot below.

The screenshot displays the 'Request Details' section of the CCC Marketplace interface. At the top, there are two tabs: 'Request Details' (active) and 'Additional Details'. Below the tabs, a warning message states: 'Usage may not exceed 10% of a work._modify'. The 'Type of Use (TOU)' dropdown menu is open, showing two options: 'Reuse in a Medical Communications ...' and 'Reuse in a Medical Communications P...'. A red arrow points to the first option, which is pre-selected. Below this, there is a section titled 'REQUEST DETAILS' with a list of required fields, each marked with an asterisk and a question mark icon. The fields are: 'Type of Licensee *', 'Portion Type *', 'Distribution or Presentation Format(s) (select all that apply) *', 'Type of Activity *', 'Translation Needed *', 'Preferred Limit of Use *', and 'Preferred Currency *'. Each field has a 'Make a selection' dropdown menu. At the bottom right of the form, there is a green status bar that reads 'PRICE: Pending'.

The pre-populated DOI and publication year of the title being used. See screenshot below.

First Monday
Publication type: e-Journal
Article: What happens to my data? A novel approach to informing users of data processing practices

ISSN: 1396-0466
Publication Year: 1996 - Present
Publisher: FIRST MONDAY EDITORIAL GROUP

Language: English
Country: United States of America
Rightsholder: APCHQ (Association provinciale des constructeurs d'habitation du Quebec)

[View all details](#)

Request Details **Additional Details**

ADDITIONAL DETAILS * Required

Order Reference Number

The Requesting Person / Organization to Appear on the License *

REQUESTED CONTENT DETAILS

Content Identifier Type [?](#)

Title of the Article / Chapter *

DOI / PMID / Other Identifier [?](#)

Author *

Publisher * [?](#)

Portion Reference(s) *

Volume / Edition

Publication Year of Title Being Used * [?](#)

Issue

[< Previous](#)

[Add to Project](#)

PRICE: 7.25 USD

A persistent DOI link on all subsequent pages in the workflow. See screenshot below.

CCC Marketplace [Sign in/Register](#) [?](#) [?](#) [?](#)

All types 1396-0466 [Advanced Search](#) [Search Tips](#)

[< Return to Search](#)

First Monday
Publication type: e-Journal
Article: Social dynamics of Twitter usage in London, Paris, and New York City

ISSN: 1396-0466
DOI: 10.5210/fm.v19i5.4820
Publication Year: 1996 - Present

[View all details](#)

Publisher: FIRST MONDAY EDITORIAL GROUP
Language: English
Rightsholder: APCHQ (Association provinciale des constructeurs d'habitation du Quebec)

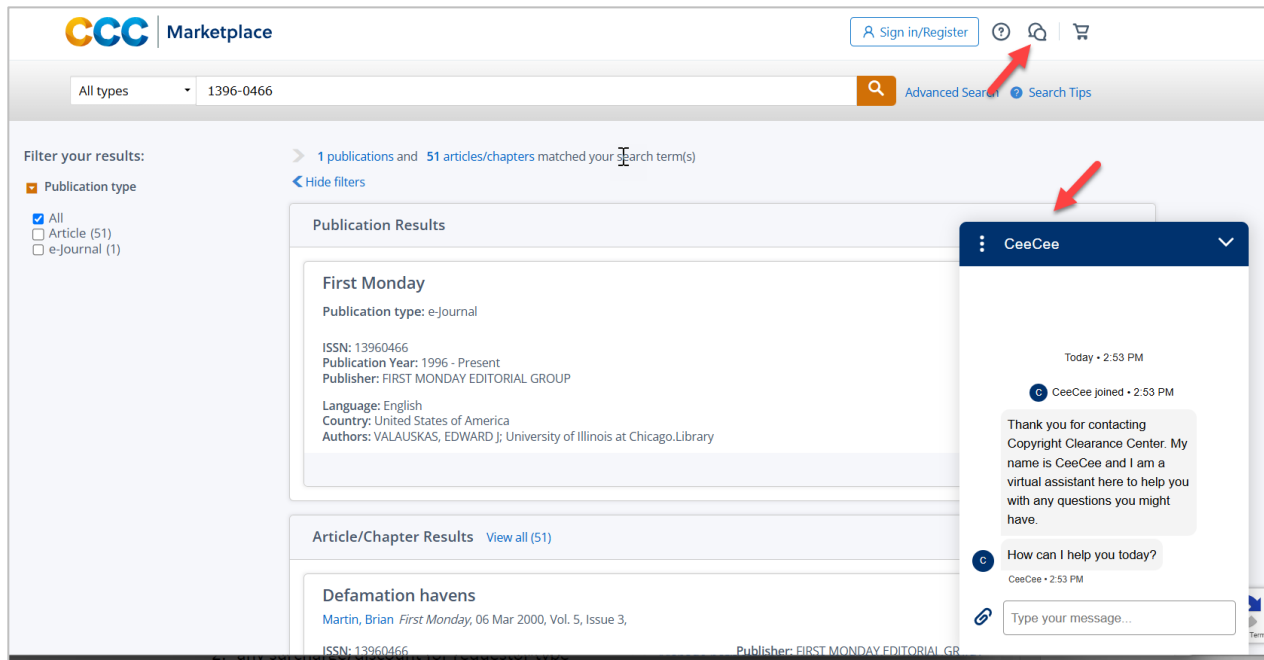
Request Details **Additional Details**

Type of Use (TOU) [?](#) [+ Create Project](#)

REQUEST DETAILS * Required

Live Chat

Live chat in Marketplace includes automated responses as well as the option to initiate a live chat session with a CCC representative. See screenshot below.



Special Requests Comments - Approved Requests

We have disabled comments for approved requests to limit the occurrence of unnecessary status changes when a Special Request is approved and priced. If a customer wants to respond to an approved request, they can decline the offer and add a comment to the declined Special Request. See screenshot on following page.

[View Orders](#)
[Special Requests](#)
[View & Pay Invoices](#)
[Projects](#)
[Reports](#)
[Account Settings](#)

[Special Requests](#) > Special Request Details

[Add To Cart](#)
[Decline Offer](#)
[Cancel Request](#)

First Monday

GENERAL INFORMATION

Request ID	603443456	Request Date	04 Apr 2024
Request Status	Accepted	Price	103.50 USD ?

> ALL DETAILS

COMMENTS

[Add Comment / Attachment](#)

Comments and attachments may only be added when a request is in the Pending, Awaiting Customer Reply, Customer Responded, or Declined status.

[Add To Cart](#)
[Decline Offer](#)
[Cancel Request](#)

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Currency Conversion Rates for Projects

Conversion rates for items added to a project are now based on the conversion rate on the day the item is added to the project. This ensures that the price does not fluctuate based on future exchange rates. Any modifications to that item will result in assuming the conversion rate on the day the changes were implemented and lock in that rate at that point.

Publisher Note: Please refer to the Publisher Portal June 2025 release notes to find more information about enhancements in the release.

Questions?

Please contact **Aaron Reid** at areid@copyright.com or your CCC Account Manager.



About CCC

A pioneer in voluntary collective licensing, [CCC](#) advances copyright, accelerates knowledge, and powers innovation. With expertise in copyright, data quality, data analytics, and FAIR data implementations, CCC and its subsidiary [RightsDirect](#) collaborate with stakeholders on innovative solutions to harness the power of data and AI.

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