

CCC Named Customer Service Department of the Year Gold Winner by Best in Biz Awards 2024 International

December 19, 2024 - Danvers, Mass. – [CCC](#), a leader in advancing copyright, accelerating knowledge, and powering innovation, has been named a Gold winner for [Customer Service Department of the Year](#) in the 12th annual [Best in Biz Awards 2024 International](#). Winners were determined based on scoring from an independent panel of judges from various top-tier publications and media outlets representing all continents and 15 countries.

Each year, Best in Biz Awards upholds the same strict standards of scoring to achieve a consistently high quality of winning entries and invites only editors, writers, and contributors to business, consumer, financial, trade, and technology publications, as well as broadcast outlets and analyst firms, to serve as judges. Their unparalleled expertise and experience, and the diversity of publications they represent make Best in Biz Awards judging panels uniquely suited to objectively determine the best of the best from among the hundreds of competitive entries, ensuring the same consistently high levels of achievement, innovation, and creativity among winners year after year.

This year's judging panel included writers, editors and broadcasters from such publications as Computer Hoy (Spain), Data Breach Today (UK), HTMAG (Israel), Huffington Post, Irish Independent (Ireland), InBusiness (Cyprus and Greece), NDR (Germany), Panorama Magazine (United Arab Emirates), Small Business IT (Canada), TechRadar (UK), as well as other outlets from Australia, Brazil, Canada, India, Indonesia, New Zealand, Nigeria, United Kingdom and more.

"Every CCC team member has a customer-first mindset, reflected in how we engage with colleagues, clients, and partners," said Tracey Armstrong, President and CEO, CCC. "This prestigious global award is a testament to CCC's company-wide commitment to delivering best-in-class customer experiences across every facet of our business."

CCC has been honored as a three-time winner of the [Customer Service Department of the Year](#) award from Best in Biz International, most recently in 2023. CCC won a [Stevie Award Winner for Customer Service Department of the Year](#) in the 2024 American Business Awards. CCC's Director of Client Engagement and Solutions, [Tom Ogier](#), was named Customer Service Executive of the Year in the 2020 Best in Biz Awards.

About CCC

A pioneer in voluntary collective licensing, [CCC](#) advances copyright, accelerates knowledge, and powers innovation. With expertise in copyright, data quality, data analytics, and FAIR data implementations, CCC and its subsidiary [RightsDirect](#) collaborate with stakeholders on innovative solutions to harness the power of data and AI.

For more information, please contact:

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