PUBLISHER PORTAL

Release Notes:
November 2024

Copyright Clearance Center

Table of Contents

WHAT’S NEW WITH PUBLISHER PORTAL?

November 2024 Release

CCC Publisher Portal provides rightsholders with a facility to manage their intellectual property licensed through CCC.

The focus of the November 2024 release is on enhanced Special Request handling capabilities including:

- Customized Open Special Request Reports
- Scheduled Open Special Request Reports
- Billing Country Search in Open Special Requests
- Project Level Permissions View of Special Requests

Customized Open Special Request Reports

You can now specify which fields you want delivered in your downloaded Open Special Request Reports. When you click “Request Full Report” after executing a search you are presented with a list of fields you can include in your report. Simply tick or clear fields to build up a customized report focused on answering the questions you have regarding your data, or for a complete report you can “Select All” fields. See Figure 1 below.

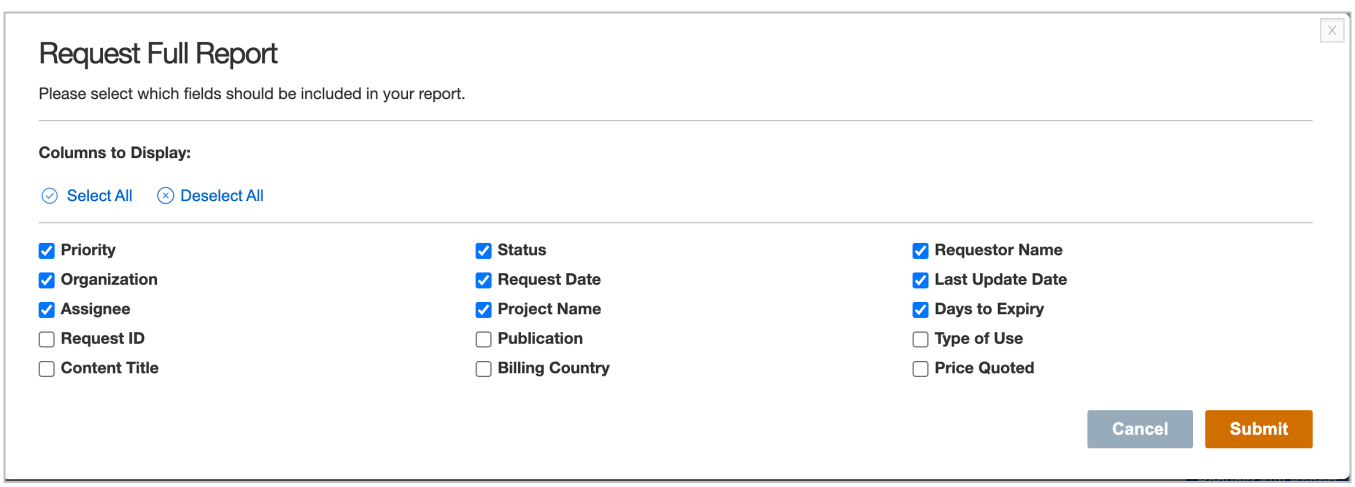

Figure 1. Select the fields you wish to include in your report

Customized Report requests run in the background, and you are notified by email when the report is ready to download as an Excel file. The reports are also available for up to 30 days in “View Report Requests History.”

Schedule Open Special Request Reports

When you need to run reports on a periodic basis you can now automate this by scheduling Open Special Request Reports. When you have constructed your query, click “Schedule Report” below the search options pane. See Figure 2 below.

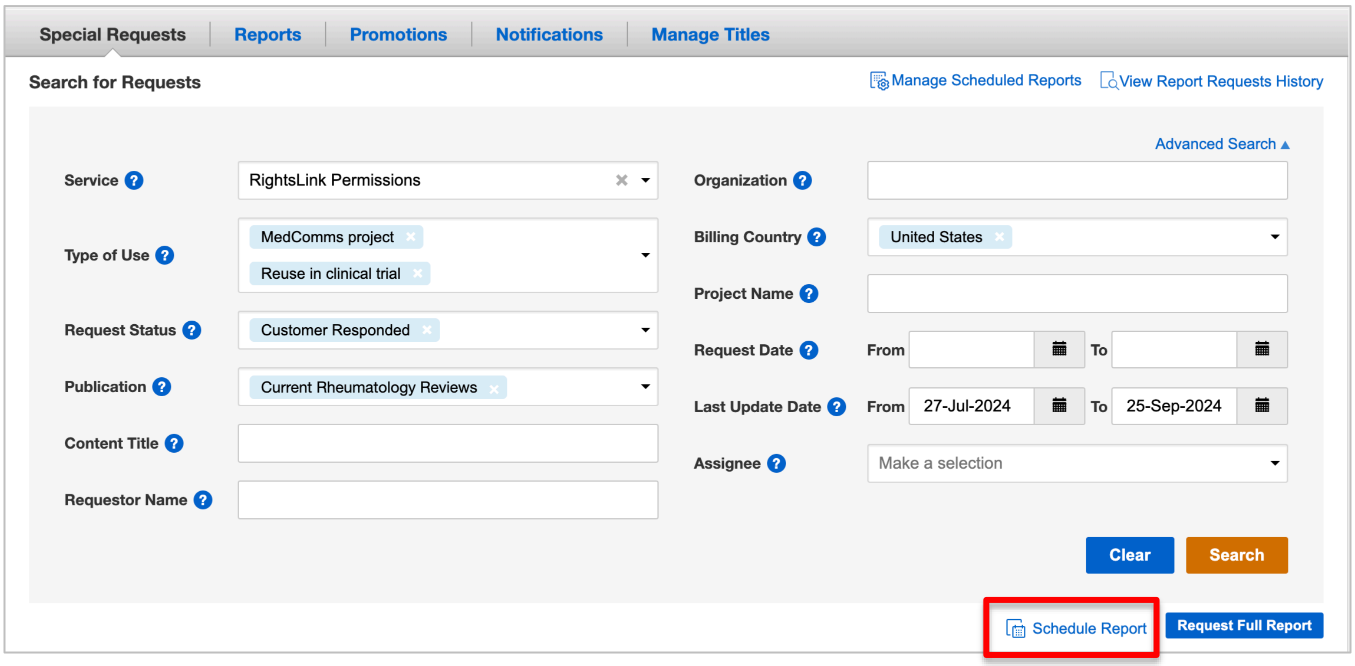

Figure 2. Schedule a report based on your search criteria

You can name your report so you can find it later and specify which existing Publisher Portal users in your organization should receive the report. You can also set up the frequency of delivery, ranging from daily to longer time periods such as quarterly or annually. See Figure 3 on the following page.

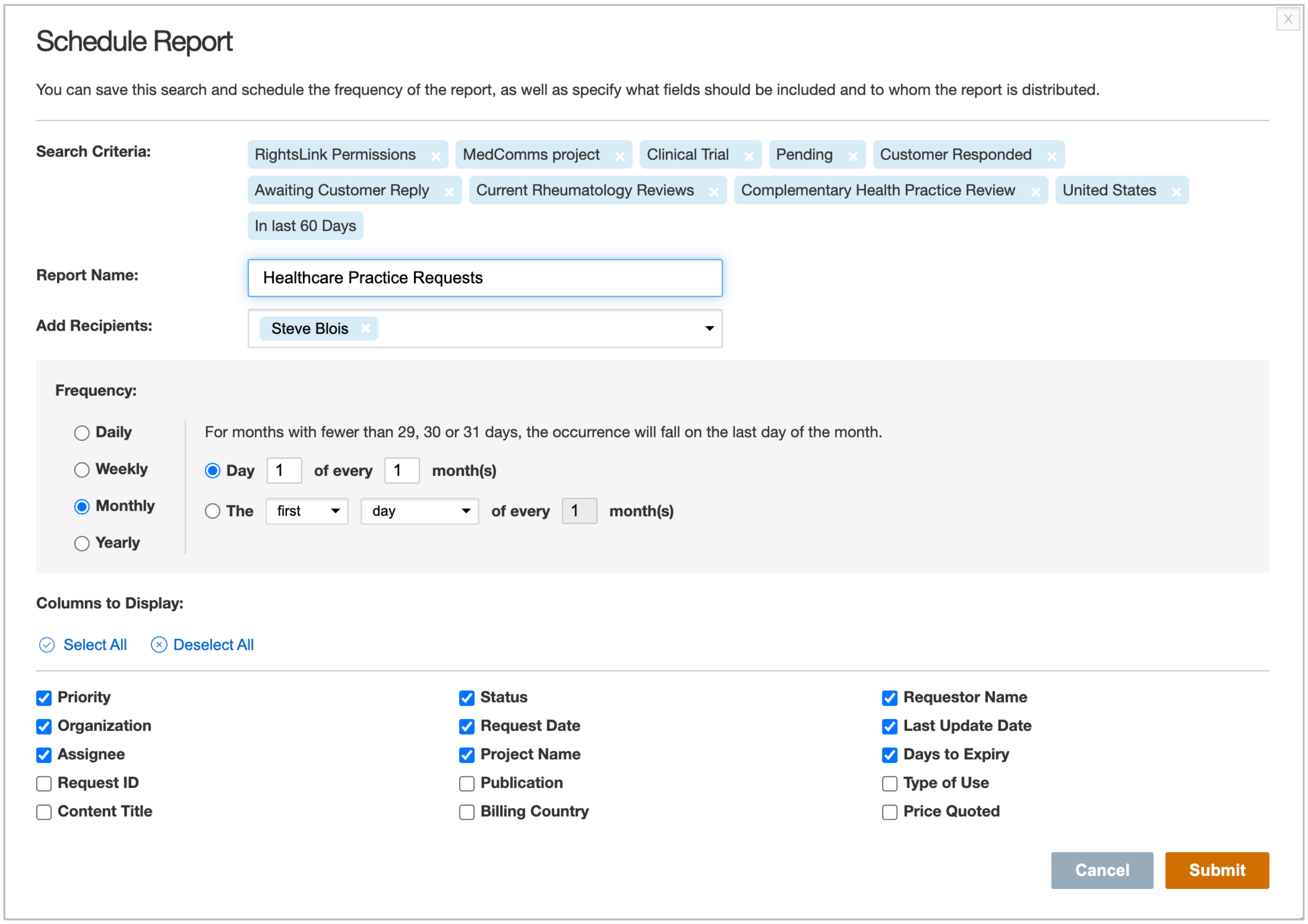

Figure 3. Set up your report schedule

You can manage the reports you have set up by selecting “Manage Scheduled Reports” where you can see all the scheduled reports set up in your organization and details associated with these reports. You can modify or delete reports as needed. See Figure 4 below.

Figure 4. Review and manage your scheduled reports

Billing Country Search in Open Special Requests

To help you gain insight into your customer base, you can now search for open special requests based on the billing country of the customer in the "Special Requests" advanced search screen. You can select up to 30 countries in a single search. Country names are auto completed as you enter terms (country names conform to the ISO 3166 English Short Name standard). See Figure 5 below.

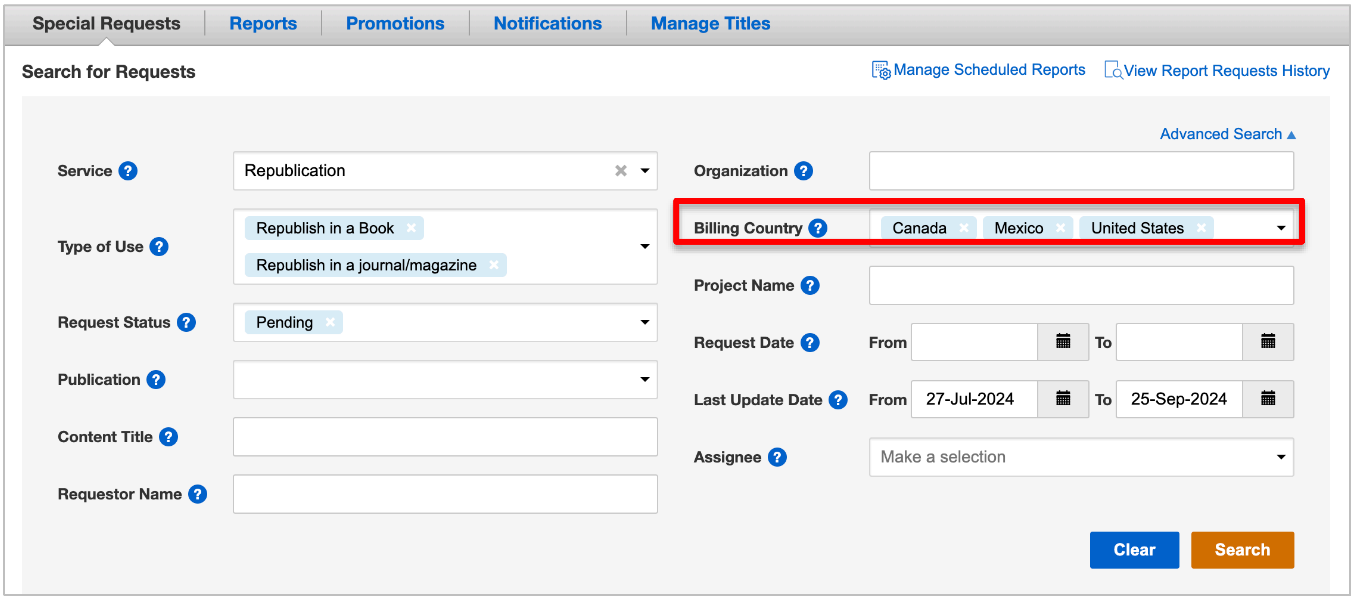

Figure 5. Search for multiple countries across open Special Requests

Project Level Permissions View of Special Requests

When multiple permissions are requested from Marketplace (e.g., as part of a medical communications project,) you can now see all the permissions associated with a project in one place by clicking on the project name in the open "Special Requests" search results view.

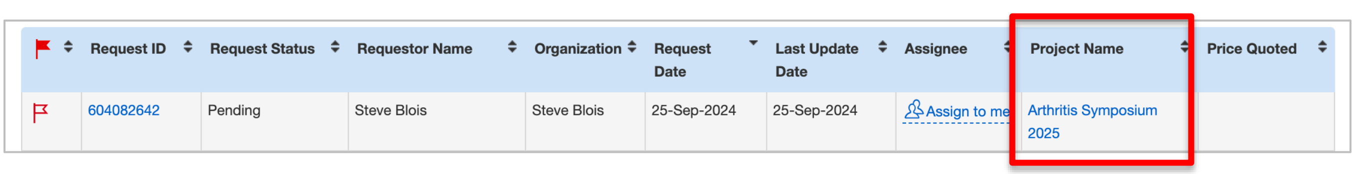

Figure 6. Click on the project name to see full details

When you open the “Project Details” view by clicking on the “Project Name” you see a breakdown of all the requests applicable to you in this client’s project. See Figure 7 below.

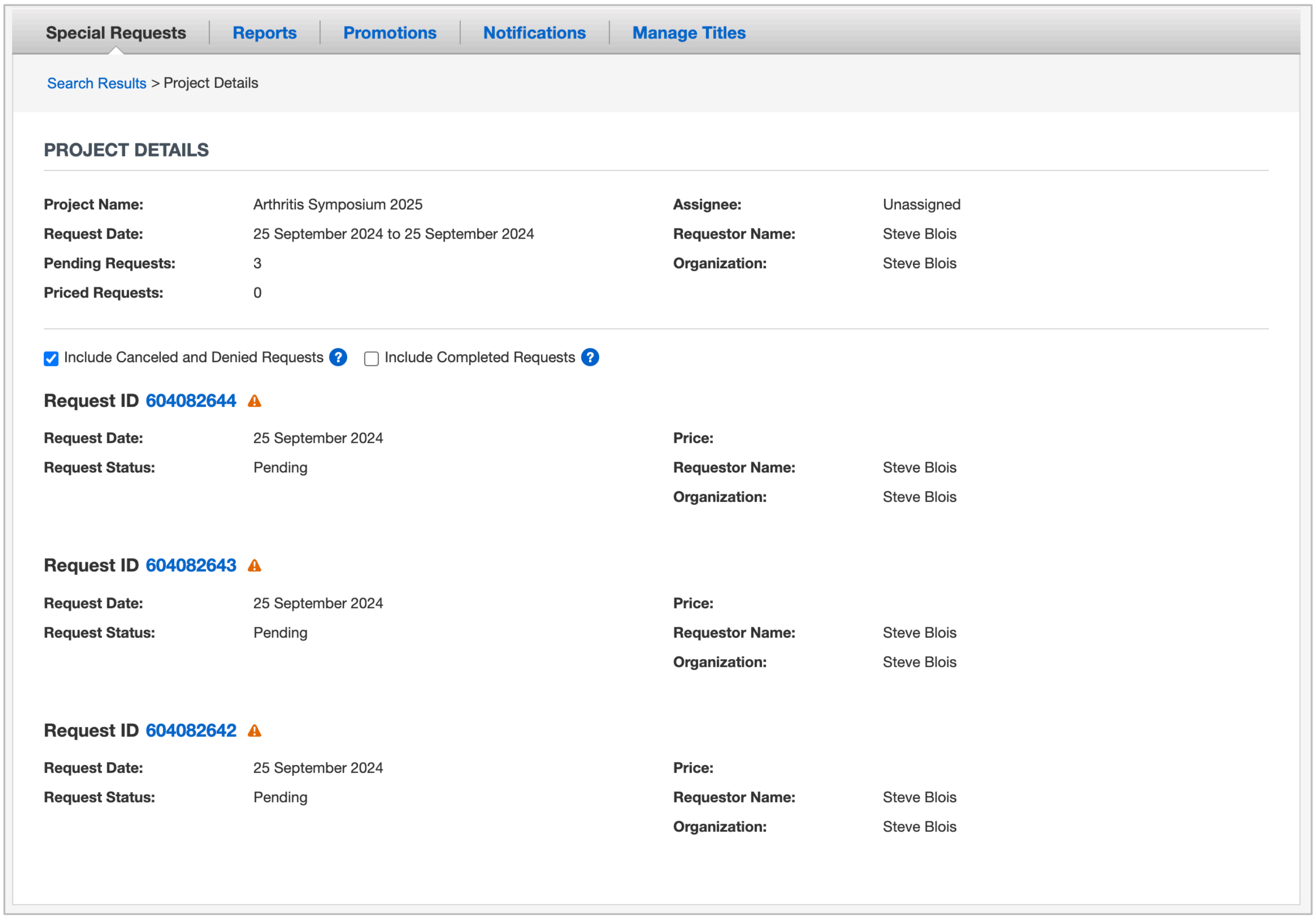

Figure 7. See all the requests in a project

By default, this screen displays currently open requests, however you can expand results to include “Cancelled/Denied Requests” and “Completed Requests.” This will give you a full picture of the scale of the project, allowing you to understand the value of this requestor.

To see full details of each request and manage it to correspond with the buyer, price and approve, or deny the request click on the blue ID number.

Other Updates

The November release includes some additional enhancements covering minor UI modifications and updates to the scheduled report execution logic, as well as maintenance to cover bug fixes and security updates.

Questions?

Please contact Ian Synge at isynge@copyright.com or your CCC Account Manager.

Copyright Clearance Center

About CCC

A pioneer in voluntary collective licensing, CCC advances copyright, accelerates knowledge, and powers innovation. With expertise in copyright, data quality, data analytics, and FAIR data implementations, CCC and its subsidiary RightsDirect collaborate with stakeholders on innovative solutions to harness the power of data and AI.

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