

Marketplace

Release Notes:
November 2024



Copyright Clearance Center

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WHAT'S NEW WITH MARKETPLACE?

November 2024 Release

CCC Marketplace (<https://marketplace.copyright.com/>) provides a self-service e-commerce site that enables users who rely on the exchange and reuse of copyrighted content to conduct business and enrich instruction to search, order, and manage copyright permissions, purchase content, and request article reprints and ePrints across millions of works from thousands of publishers around the world.

The November 2024 release includes:

- New reprints/ePrints request workflow
- Enhanced management of added users for organization accounts
- Improved password security
- Support for Canadian tax IDs

New Reprints/ePrints Request Workflow on Marketplace

Marketplace customers can now submit their reprints/ePrints requests directly through Marketplace. This new workflow allows them to select the article in the search results, provide additional information about their reprint/ePrint needs, and submit their request directly to CCC's Reprints and Permissions Services team. See screenshot below.



The reprints/ePrints form in Marketplace allows customers to provide request details, including number of copies, delivery date, color vs. B&W, and other details. See screenshot below for the complete form on Marketplace.

If you'd like to purchase a single copy, please return to your Search Results and select Request Single Copy.

Transaction Type

Reprints

REQUEST DETAILS

First Name

Last Name

I

Email Address

Organization Name

Enter N/A if not applicable

Color vs. B&W

Make a selection

Number of Copies

Reprints Delivery Date
(optional)

YYYY-MM-DD

Code Placement Needed

Make a selection

Shrink-Wrapping Needed

Make a selection

Additional Information for
Your Request (optional)

PRICE: Pending

ORDER PAYMENT (optional)

Invoice per Location

I have several shipping addresses and want to receive separate invoices for each location.

Single Invoice



I want to receive one invoice for all shipping addresses.

Submit Request

Customers can also provide billing and shipping details as part of their reprints/ePrints requests and opt for invoices per location or one invoice for locations. They can also provide PO and Reference numbers, if applicable, as well as product and project names. See screenshot on the following page for more information.

▼ LOCATION 1

Number of Copies for This Location (required)

 Shipping Address 

Attention To

Company Name

Address Line 1

Address Line 2

Address Line 3

Country

City



State / Province

ZIP / Postal Code

Phone Number

Email Address

☒ Use as Billing Address

 Billing Address 

Attention To

Company Name

Address Line 1

Address Line 2

Address Line 3

Country

City

State / Province

ZIP / Postal Code

Phone Number

Email Address

Customer PO Number

Customer Reference

Customer Product

Customer Project

When the customer submits their request, the CCC Reprints and Permissions Services team will then manage and work with the customer on their reprints/ePrints request. See screenshot below.

a single copy, please return to your Search Results and select request single copy.

Thank you for submitting your request. CCC's Reprints team will review this request and notify you with additional details.

Reid

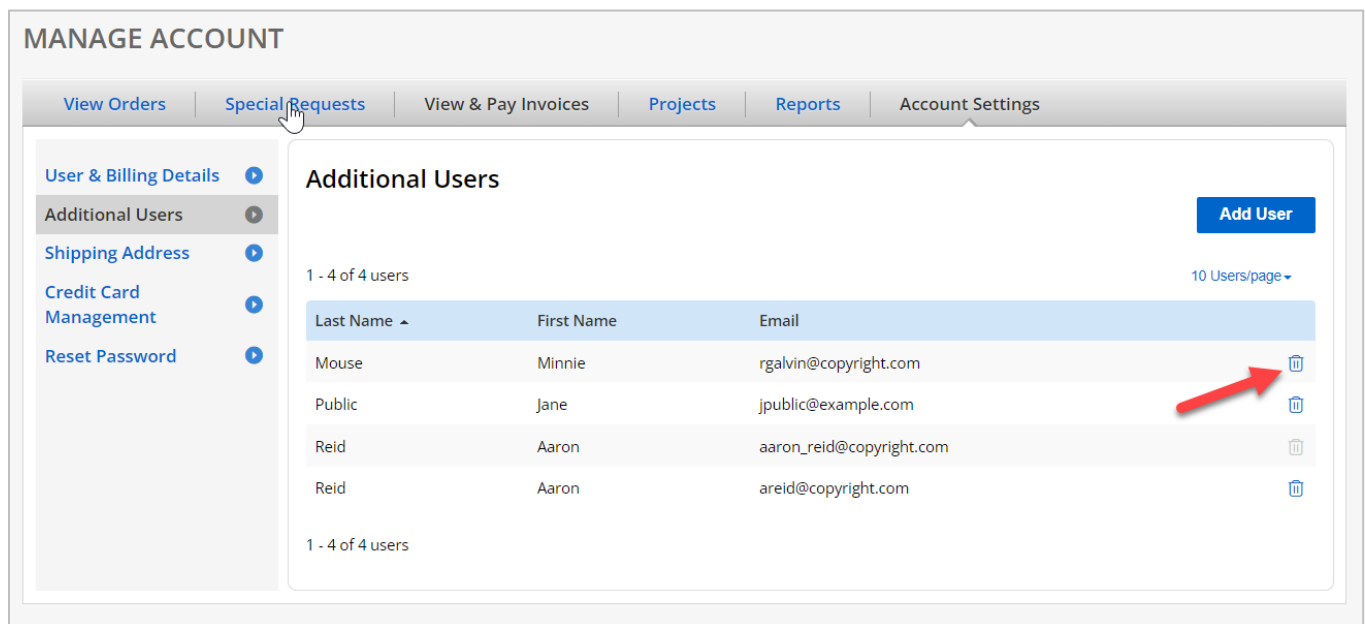
areid@copyright.com

Reprints Delivery Date (optional) 2024-10-10

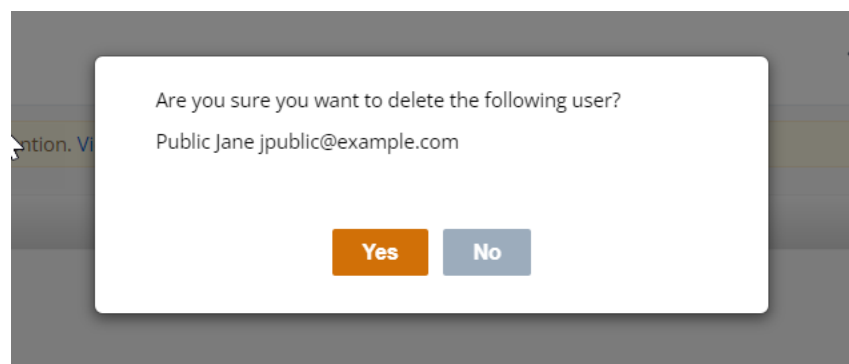
Code Placement Needed No

Enhanced Management of Added Users to Organization Accounts

With the June release, we enabled admin users to add users to their organization account within Marketplace, enabling those added users to be able to transact from the same account. With the November release, we expanded this functionality to allow admin users the ability to remove added users, a critical enhancement, especially if they no longer need access to transact on behalf of the organization. See screenshot below.



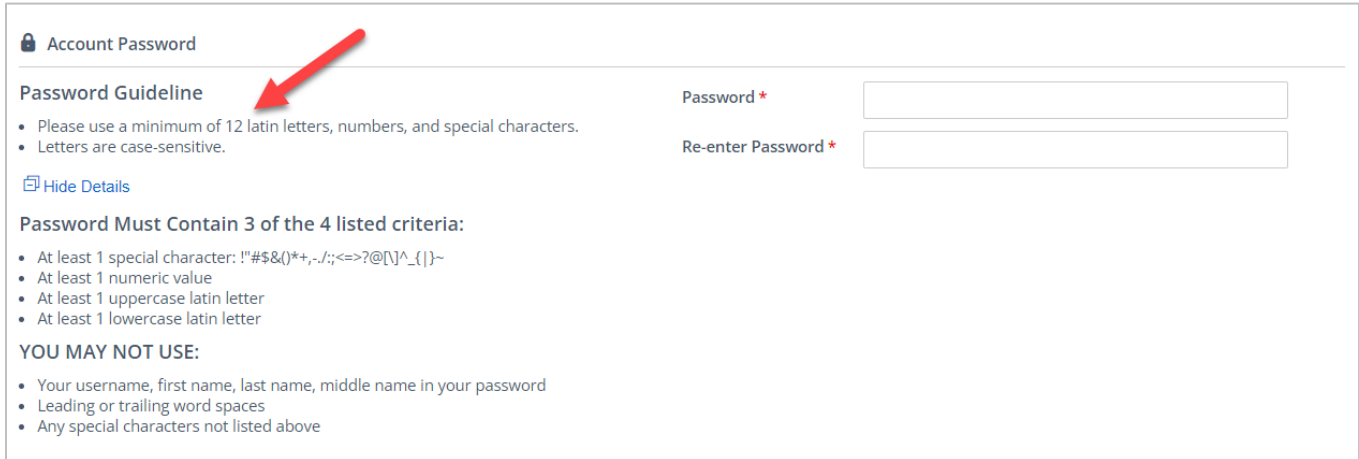
Selecting the trash can icon triggers a prompt to confirm the admin user wants to remove that user. Admins can add any removed users back to their organization accounts at any time. See screenshot below.



A removed user will no longer appear in the list of added users, and they will no longer be able to place orders in Marketplace on behalf of their organization.

Improved Password Security

We have improved our password security with the November release requiring that passwords have a minimum of 12 characters for new registrants and for any existing users that want to reset their passwords. We have updated the messaging to confirm this change with Marketplace users. See screenshot below.



Account Password

Password Guideline

- Please use a minimum of 12 latin letters, numbers, and special characters.
- Letters are case-sensitive.

[Hide Details](#)

Password Must Contain 3 of the 4 listed criteria:

- At least 1 special character: !"#\$%&'()*+,-./:;<=>?@[\\]^_`{|}~
- At least 1 numeric value
- At least 1 uppercase latin letter
- At least 1 lowercase latin letter

YOU MAY NOT USE:

- Your username, first name, last name, middle name in your password
- Leading or trailing word spaces
- Any special characters not listed above

Password *

Re-enter Password *

Support for Canadian Tax IDs on Marketplace

Canadian customers transacting on Marketplace can now enter and save their Canadian tax IDs when registering and through Manage Account in Marketplace. See screenshot on the following page.

| | | | |
|-----------------|----------------------|-------------------|----------------------|
| First Name * | <input type="text"/> | Address Line 2 | <input type="text"/> |
| Middle Initial | <input type="text"/> | Address Line 3 | <input type="text"/> |
| Last Name * | <input type="text"/> | Country * | Canada |
| Title * | <input type="text"/> | Postal Code * | <input type="text"/> |
| Company Name * | <input type="text"/> | City * | <input type="text"/> |
| Phone Number * | <input type="text"/> | Province/Region * | Make a selection |
| Email Address * | <input type="text"/> | | |

Important! This e-mail address will also serve as your username to access your account.

Tax Details

A Tax ID is a government-issued identification number that is unique to the party paying the charges associated with this account.

Tax ID:

Provincial Tax ID:

☐ I have a U.S. or Canadian tax exempt certificate: please contact me to validate it (optional)
The Company Name above must be entered exactly as it appears on the tax exempt certificate.

Account Password

Password Guideline

- Please use a minimum of 12 latin letters, numbers, and special characters.
- Letters are case-sensitive.

Password *

Re-enter Password *

[View Details](#)

Admin users can easily update Canadian tax IDs in Manage Account for existing users. See screenshot below.

Tax Details

Canadian Tax ID(s):

A Tax ID is a government-issued identification number that is unique to the party paying the charges associated with this account. This data is for informational purposes and at this time will not affect the calculation of tax, if applicable.

Tax ID:

Provincial Tax ID:

Publisher Note: Please refer to the Publisher Portal November 2024 release notes to find more information about creating promotion codes.

Questions?

Please contact Aaron Reid at areid@copyright.com or your CCC Account Manager.



About CCC

A pioneer in voluntary collective licensing, [CCC](https://www.copyright.com) advances copyright, accelerates knowledge, and powers innovation. With expertise in copyright, data quality, data analytics, and FAIR data implementations, CCC and its subsidiary [RightsDirect](https://www.rightsdirect.com) collaborate with stakeholders on innovative solutions to harness the power of data and AI.

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