

MARKETPLACE

Release Notes

June 2024



Copyright Clearance Center

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WHAT'S NEW WITH MARKETPLACE?

June 2024 Release

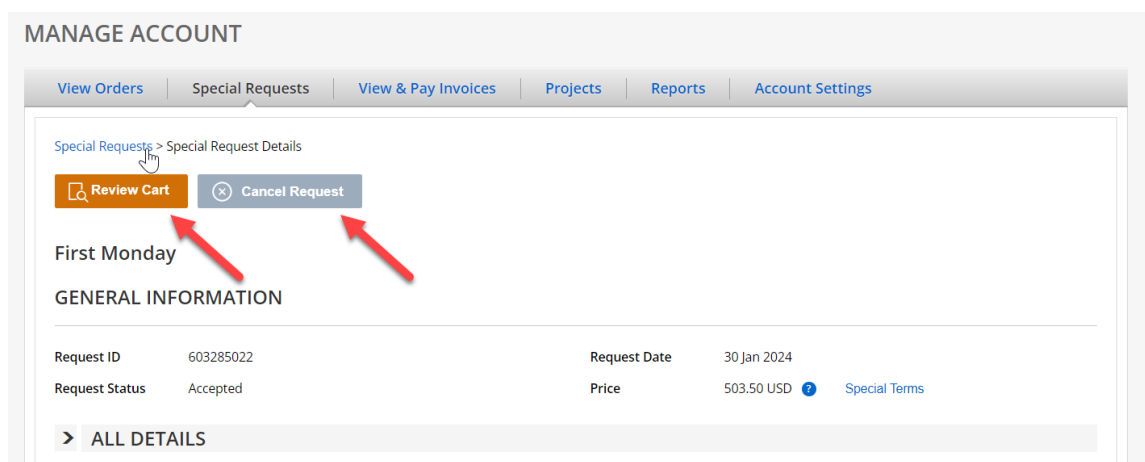
CCC Marketplace (<https://marketplace.copyright.com/>) provides a self-service e-commerce site that enables users to quickly search, order, manage copyright permissions, purchase a single copy of content, and request article reprints and ePrints across millions of works from thousands of publishers around the world.

The June 2024 release includes:

- Improved special request management.
- Ability to add users to an organization account.
- Option to download MedComms project cart details.
- Enhanced Billing Details page in Manage Account.
- Implemented OTP

Improved Special Request Management

Managing special requests on Marketplace is now easier with the ability to cancel accepted special requests in your MedComms or academic projects without having to remove the item from the cart first and then navigate to the special request in Manage Account. This saves time. You are now able to cancel a special request even if it has been added to the cart. Canceling a special request will change the status and remove the item automatically from a project cart or the Marketplace cart.



Add Users to an Organization Account

Admin users can now add users to their organization account within Marketplace using a streamlined, self-service process to enable users to purchase permissions on behalf of their organization. To add a user, navigate to Manage Account / Account Settings. Click the Additional Users link to view all the users associated with their organization and add new users.

MANAGE ACCOUNT

View Orders | Special Requests | View & Pay Invoices | Projects | Reports | Account Settings

User & Billing Details
Additional Users
Shipping Address
Credit Card Management
Reset Password

Additional Users

1 - 4 of 4 users

Last Name	First Name	Email
Doe	John	opehlia1600@comcast.net
Mouse	Minnie	rgalvin@copyright.com
Reid	Aaron	aaron_reid@copyright.com
Reid	Aaron	areid@copyright.com

10 Users/page

Add User

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Click the “Add User” button and enter in the first and last name and email address of the new user to add a user.

MANAGE ACCOUNT

View Orders | Special Requests | View & Pay Invoices | Projects | Reports | Account Settings

User & Billing Details
Additional Users
Shipping Address
Credit Card Management
Reset Password

Add Additional User

* Required

First name: *

Last name: *

Email address: *

Important! The user will use this Email address as their Username to access the account.

Save **Cancel**

The new user will get notified via email they have been added to the organization and will be prompted to create a password.

Marketplace

Dear Vlad Test,

Your Marketplace system administrator set up an account for you. To get started, you need to set a password on Marketplace. Your username is aaaccmp2123@copyright.com

To set your password, [please visit this web page.](#)

If you need assistance, visit our [Knowledge Center.](#)

Please do not reply to this message.

Sincerely,
The CCC Marketplace Team

Visit us at marketplace.copyright.com



Download MedComms Project Cart Details

Medical Communications customers will now be able to download a .CSV file of all the items within their project cart, simplifying communications with stakeholders and sharing the details with a colleague, stakeholder, or client prior to purchasing any of the licenses in their projects.

Click the “Download Cart Details” link within the project cart to download the CSV.

PROJECT BUILDER

You can build your project in the following tabs.

Project Cart (1)	Open Special Requests (1)	Purchased (0)	All Items (2)
------------------	---------------------------	---------------	---------------

For “Priced” items, the quoted prices are saved until the Expiration Date(s) listed below. All non-USD prices reflect the current conversion rate. You may complete the purchase and secure permissions for all items in your Project Cart by selecting “Purchase”. If no action is taken before the expiration date(s), the price will expire and will need to be repriced using the Resubmit option.

[Download Cart Details](#)

Project Cart Total: 263.49 USD

[Add Item](#)

[Purchase](#)

[Apply Promotional Code](#)

Enhanced Billing Details Page in Manage Account

The billing details page is now divided into sections, making it easier to make edits to individual sections rather than all the billing details. The new sections are also visible depending on the account access. For example, an admin user will see all billing details while an added user will only have access to their own user information and not organizational level details.

Account Number: 3001011643

User Information [Update User Information](#)

Name: Aaron Reid
Email Address: aaron_reid@copyright.com
Title: null
Company Name: Aaron Reid

Billing Address [Update Billing Address](#)

Name: Aaron Reid
Email Address: aaron_reid@copyright.com
Address Line 1: 222 Rosewood Drive
Address Line 2:
Address Line 3:
Country: United States
City: Danvers
State/Province: MA
ZIP/Postal Code: 01923
Phone: +1 (322)2233223
Extension:

Tax Details [Update VAT ID\(S\)](#)

VAT ID(s): [VAT ID questions?](#)

Tax Exempt Details: [I have a U.S. or Canadian tax exempt certificate](#)

OTP for New Registrants

New registrants on Marketplace will now have to enter a one time passcode to complete their registration process.

The image shows a registration form for Copyright Clearance Center's Marketplace. The form includes fields for First Name, Middle Initial, Last Name, Phone Number, and Email Address. The email address field is currently filled with 'user_for_demo@copyright.com'. Below these fields is a section for 'Tax Exempt Details' with a checkbox for U.S. or Canadian tax exempt certificates. There is also a section for 'Account Password' with a 'Password Guideline' and a 'Re-enter Password' field. At the bottom, there are checkboxes for consent to share contact information and agreement to terms and conditions. A modal window titled 'Email Verification' is overlaid on the form, prompting the user to enter a verification code sent to the email address within 9:46 minutes. The modal also includes a 'Resend Code' link (3 attempts left), a link to the Knowledge Center for more information, and 'Cancel' and 'Verify' buttons.

Email Verification

Please enter the verification code that was sent to **user_for_demo@copyright.com** within 9:46. Check your spam folder if you have not received this email.

If you want to change the email you have entered, please select Cancel.

Please enter the verification code here

[Resend Code](#) (3 attempts left)

[Why do I need a verification code to register for an account?](#)
For additional help or to contact Customer Service, visit our [Knowledge Center](#).

[Cancel](#) [Verify](#)

First Name * Eugene

Middle Initial

Last Name * Polevyk

Phone Number * 6547988975

Email Address * user_for_demo@copyright.com

Important! This e-mail address will be your username to access your account.

Tax Exempt Details

☐ I have a U.S. or Canadian tax exempt certificate; please provide details.

Account Password

Password Guideline

- Please use a minimum of 8 Latin letters, numbers, and special characters.
- Letters are case-sensitive.

[View Details](#)

☒ I consent to my contact information being shared with the relevant publisher in connection with the provision of Copyright Clearance Center's services.

☒ I agree to these [Terms and Conditions](#)

Re-enter Password *

[Submit](#)

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Marketplace

Dear Eugene Polevyk,

To complete your Marketplace account creation, please use the verification code below.

931124

(This code will expire in 10 minutes)

[Why do I need a verification code to register for an account?](#)

For additional help or to contact Customer Service visit our [Knowledge Center](#).

Please do not reply to this message.

Sincerely,
Copyright Clearance Center

Visit us at marketplace.copyright.com



Here are examples of error messages:

Email Verification

Please enter the verification code that was sent to **user_for_demo@copyright.com** within 5:09. Check your spam folder if you have not received this email.

If you want to change the email you have entered, please select Cancel.

Verification code is required

Please enter the verification code here

[Resend Code](#) (3 attempts left)

Why do I need a verification code to register for an account?
For additional help or to contact Customer Service, visit our [Knowledge Center](#).

[Cancel](#) [Verify](#)

Email Verification

Please enter the verification code that was sent to **user_for_demo@copyright.com** within 6:34. Check your spam folder if you have not received this email.

If you want to change the email you have entered, please select Cancel.

Invalid code

931212

[Resend Code](#) (3 attempts left)

Why do I need a verification code to register for an account?
For additional help or to contact Customer Service, visit our [Knowledge Center](#).

[Cancel](#) [Verify](#)

Email Verification

You have entered the code incorrectly 3 times in a row. Please resend the code to verify your account.

000000

[Resend Code](#) (2 attempts left)

Why do I need a verification code to register for an account?
For additional help or to contact Customer Service, visit our [Knowledge Center](#).

[Cancel](#) [Verify](#)

Email Verification

The maximum number of account verification attempts has been reached. You will be able to create an account using this email **user_for_demo@copyright.com** in 11:59:52 hours.

000000

[Resend Code](#) (0 attempts left)

Why do I need a verification code to register for an account?
For additional help or to contact Customer Service, visit our [Knowledge Center](#).

[Cancel](#) [Verify](#)

Questions?

Please contact Aaron Reid at areid@copyright.com or your CCC Account Manager.

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