

PUBLISHER PORTAL

*Release Notes:
October 2023*



Copyright Clearance Center

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WHAT'S NEW WITH PUBLISHER PORTAL?

October 2023 Release

CCC Publisher Portal provides rightsholders with a self-service user interface to manage their permissions business, in particular managing Special Permissions Requests submitted through Marketplace and RightsLink for Permissions. It also gives them a gateway for transaction reporting to measure content performance across their lines of business.

The October 2023 release includes

- Integrated reporting across Marketplace Republication, Marketplace Content Sales, and RightsLink for Permissions transactions.
- Integrated Promotion Code management across Marketplace and RightsLink for Permissions.
- Smart multi-title search for Special Permissions Requests.

Integrated Transaction Reporting

With this release you can now bring together reporting on transactions from RightsLink for Permissions, republication through Marketplace, and content sales on Marketplace, giving you a consolidated view of content performance.

Integrated Transaction Reports are accessed via the Reports section of the Permissions tab in Publisher Portal as shown below. Here you can select one or more services to include in your report and specify the timeframe of when requests originated, as well as other criteria allowing you to focus on the transactions relevant to you.

Welcome! PublisherPortal is your home for all special requests placed through Marketplace or RightsLink Permissions. Special requests placed in RightsLink Permissions before June 4, 2021 can be found in [RightsLink Workflow](#). Special requests placed in Copyright.com before June 4, 2021 can be found in [RightsCentral](#).

Fig 1. Transaction Reporting search interface

Results (up to 1,000 items) are displayed in the user interface with 10 commonly used fields displayed and larger result sets with 78 data fields included can be downloaded via a Microsoft Excel file. The Full Report requests run in the background, and you are notified by email when the report is ready to download. The reports are also available for up to 30 days in the “View Report Requests History” screen.

Results per page: 25 Results 1 - 25 of 652 Request Full Report

Previous 1 2 3 4 5 Next

| Order Date | Order Item/License ID | Amount Collected | Payable Amount | Payment Status | Service | Type of Use | Licensing Organization | Publication Title | Article/Chapter Title |
|-------------|-----------------------|------------------|----------------|----------------------|------------------------|---|--------------------------|-------------------------|-----------------------|
| 19-Sep-2023 | 5632481248497 | 0.00 USD | 0.00 USD | Credited | RightsLink Permissions | MedComms project | Test Canada Organization | RefB1 | refB Title |
| 19-Sep-2023 | 5632480320916 | 0.00 USD | 0.00 USD | Credited | RightsLink Permissions | MedComms project | Test Canada Organization | RefB1 | refB Title |
| 19-Sep-2023 | 5632461381766 | 0.00 USD | 0.00 USD | Gratis Granted | RightsLink Permissions | Journal/Magazine | Test Canada Organization | RefB1 | refB Title |
| 19-Sep-2023 | 5632450484709 | 0.00 USD | 0.00 USD | Gratis Granted | RightsLink Permissions | MedComms project | Test Canada Organization | RefB1 | refB Title |
| 19-Sep-2023 | 5632450125045 | 0.00 USD | 0.00 USD | Gratis Granted | RightsLink Permissions | MedComms project | Test Canada Organization | RefB1 | refB Title |
| 19-Sep-2023 | 5632440654160 | 0.00 USD | 0.00 USD | Credited | RightsLink Permissions | Book/Textbook | Test Canada Organization | RefB1 | refB Title |
| 19-Sep-2023 | MP1030882-1-1 | 0.00 CHF | 0.00 USD | Closed-Paid | Republication | Reuse in a Medical Communications Project | Mr. Black | Communication: Internal | |
| 19-Sep-2023 | 5632390088701 | 0.00 USD | 0.00 USD | Distributed Credited | RightsLink Permissions | Report | Test Org for Regression | RefB1 | refB Title |

Fig 2. Transaction Summary Report results screen

Integrated Promotion Code Management

You can create and manage promotion codes for use on either Marketplace, RightsLink for Permissions or both in the Promotions section of the Permissions tab. This lists the status of all promotions in your organization. You can also search this result set based on six criteria including name, code, type(s) of use covered, status, and dates.

The screenshot displays the 'Promotions' management interface. At the top, there are navigation tabs: 'Special Requests', 'Reports', 'Promotions', 'Notifications', and 'Manage Titles'. Below these is a 'Create New Promotion' button. The main section is titled 'Search for Promotions' and contains several search filters: 'Promotion Name', 'Code', 'Covered Types of Use', 'Promotion Status' (set to 'Active'), 'Promotion Start Date', and 'Promotion End Date'. There are 'Search' and 'Clear' buttons at the bottom of the search area. Below the search filters, it shows 'Results per page: 25' and 'Results 1 - 25 of 400'. A table of results is displayed with the following columns: Creation Date, Promotion Name, Code, Service(s), Covered Types of Use, Promotion Type, Discount Amount, Allowed Uses per Code, Start Date, End Date, and Status. The table contains four rows of data.

| Creation Date | Promotion Name | Code | Service(s) | Covered Types of Use | Promotion Type | Discount Amount | Allowed Uses per Code | Start Date | End Date | Status |
|---------------|-------------------------|----------------------|------------------------|-----------------------------|---------------------|-----------------|-----------------------|-------------|-------------|--------|
| 20-Sep-2023 | Butlers Wharf Book Fair | BUTLERSWHARF | Republication | Reuse in Training Materials | Percentage Discount | 10% | 1 | 20-Sep-2023 | 30-Sep-2023 | Active |
| 20-Sep-2023 | One time code - Dasha3 | D1HQ8KPC4GP6AFOXIS3 | RightsLink Permissions | Multiple | Fixed Fee Discount | 50.00 USD | 1 | 20-Sep-2023 | 04-Oct-2023 | Active |
| 20-Sep-2023 | Test PI Team 50% | QPZBO37AI4DKTQ6OUME8 | RightsLink Permissions | Multiple | Percentage Discount | 50% | 1 | 20-Sep-2023 | 07-Oct-2023 | Active |
| 19-Sep-2023 | Regression dasha RLP 2 | Multiple | RightsLink Permissions | Multiple | Fixed Fee Discount | 50.00 USD | Unlimited | 19-Sep-2023 | 03-Oct-2023 | Active |

Fig 4. Promotion Code Management Screen

To see details of a particular promotion, click on the Promotion Name in the results screen. This shows you more information about the campaign, including the extent to which the promotion code has been used.

Special Requests | Reports | Promotions | Notifications | Manage Titles

Promotions > Promotion details

PROMOTION DETAILS - SIT Promo Name Fixed Price

[Duplicate Promotion](#) [Cancel Promotion](#)

| | | | | | |
|----------------|------------------------|------------------------|---|-------------|----------------------------------|
| Creation Date: | 12-Sep-2023 | Covered Types of Use: | Reuse in a Medical Communications Project | Start Date: | 12-Sep-2023 |
| Created by: | B Ref | Promotion Type: | Fixed Price - 100.00 USD | End Date: | 07-Oct-2023 Edit |
| Status: | Active | Allowed Uses per Code: | Unlimited | | |
| Services: | RightsLink Permissions | | | | |

Promotion Codes

[Download Full List](#)

View Block of Codes: SIT Promo Name Fixed Price - 1 [Download Block](#) [Cancel Block](#) | Generate New Block: No. of codes [Generate](#)

Date Generated: 12-Sep-2023

Enter promotion code you wish to locate [Search](#) [Clear](#)

Results 1 - 1 of 1

| Code | No. of Actual Uses | Last Usage Date | Status | Cancellation Reason | Actions |
|----------------------|--------------------|-----------------|--------|---------------------|-------------------|
| EKWJ4WYAVHMAOFZE7XJ9 | 1 | 12-Sep-2023 | Active | | ✕ |

Results 1 - 1 of 1

Fig 5. Promotion Code Reporting

To create a new promotion, select Create New Promotion in the main promotions screen. From here, you can enter details about the new promotion and select the services to which the code will apply. If your organization has affiliates you can choose whether to apply the promotion to all of these or just to the currently active organization.

Special Requests | Reports | Promotions | Notifications

Promotions > Create Promotion

CREATE PROMOTION

Promotion Name:

Apply To: All RightsLink Permissions Republication

Promotion Type: Percentage Discount Fixed Fee Discount Fixed Price

Percentage Discount: %

Covered Types of Use:

Allowed Uses per Code: Limited Unlimited

Limited:

Start Date: End Date:

Apply To: All Affiliated Organizations This Organization Only

Create Code(s): Auto-generate Codes Create Single Custom Code

Auto-generate Codes: Enter # of codes needed

Create Single Custom Code: Enter reader-friendly code

[Cancel](#) [Save](#)

Fig 6. New Promotion Creation

Smart Multi-Title Special Request Search

Advanced Search in the Special Requests section of the Permissions Tab now supports smart querying of publication titles. In the Publication field when you type at least three letters, possible titles are suggested, meaning you don't need to know the precise name of the book or journal when searching, and additionally mitigating the risk of spelling errors.

The screenshot displays the 'Special Requests' search interface. The 'Publication' field contains the text 'cancer', which has triggered a dropdown menu of suggestions. The suggestions include: 'Advances in Cancer Biology - Metastasis', 'Advances in Cancer Research', 'AGING AND CANCER', 'American Journal of Cancer', 'American Journal of Clinical Oncology: Cancer Clinical ...', 'Annual Review of Cancer Biology', 'Applied Cancer Research', 'Bengal Journal of Cancer', 'Bioactive Lipids in Cancer', and 'Biochimica et Biophysica Acta (BBA) - Reviews on Can...'. The 'Requestor Name' field is also visible, with the same list of suggestions. The search results table below shows one result with the following data:

| Request ID | Status | Organization | Request Date | Last Update Date | Assignee | Price Quoted |
|------------|--------|--------------|--------------|------------------|----------|--------------|
| 602724860 | Clo | test | 14-Jun-2023 | 13-Aug-2023 | test | |

Fig 7. Smart lookup of publication titles

Click on the title(s) you are interested in to add them to your search. You can add up to ten titles in this way and combine them with any of the other search criteria to retrieve results.

The screenshot shows a web interface for searching requests. At the top, there are navigation tabs: 'Special Requests', 'Reports', 'Promotions', 'Notifications', and 'Manage Titles'. Below this is a 'Search for Requests' section with a 'View Report Requests History' link. The search form includes several fields: 'Service' (Make a selection), 'Type of Use' (Begin typing and select from dropdown), 'Status' (Make a selection), 'Organization' (text input), 'Project Name' (text input), 'Request Date' (From/To date range), 'Last Update Date' (From/To date range), 'Assignee' (Make a selection), 'Content Title' (text input), and 'Requestor Name' (text input). The 'Publication' field is a multi-select dropdown currently showing four options: 'American Journal of Cancer', 'Applied Cancer Research', 'Advances in Cancer Research', and 'Bengal Journal of Cancer'. There are 'Clear' and 'Search' buttons at the bottom right, and a 'Request Full Report' button below the search area.

Fig 8. Multi-select publication titles

Other Updates

In addition to the updates detailed below the October release sees some additionally UI enhancements such as, the addition of billing country information to full transaction summary reports, and a modification to the clear search behavior.

Questions?

Please contact Ian Syngé at isyngé@copyright.com or your CCC Account Manager.



CCC builds unique solutions that connect content and rights in contextually relevant ways through software and professional services. CCC helps people navigate vast amounts of data to discover actionable insights, enabling them to innovate and make informed decisions. CCC, with its subsidiary RightsDirect, collaborates with customers to advance how data and information is integrated, accessed, and shared while setting the standard for effective copyright solutions that accelerate knowledge and power innovation. CCC is headquartered in Danvers, Mass. with offices across North America, Europe and Asia.

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