

RightsLink for Permissions

Release Notes:

February 2023



Copyright Clearance Center



Table of Contents

WHAT’S NEW WITH RIGHTSLINK FOR PERMISSIONS?3

February 2023 Release..... 3

Retention of Assignee for Updated Special Requests 3

Improvements for Managing Requests for High-Resolution Images 3

Enhancements to Account Registration Workflow 4

WHAT'S NEW WITH RIGHTSLINK FOR PERMISSIONS?

February 2023 Release

The focus of the February release is to:

1. Provide an enhancement for **Managing Special Requests** to retain assignee unless there are specific rules in place for your account.
2. Improve your ability to **manage requests for high-resolution images** in a more automated fashion.
3. **Enhance the account registration workflow** through clarification of messaging, help text, and navigation.
4. **Perform required technical upgrades** to ensure platform stability with latest upgrades and data.

Retention of Assignee for Updated Special Requests

With the February release, we have made an enhancement to retain the assignee on special requests unless there are specific rules determining staff assignments based on the type of request. If an update is made to a request post-February release, the original assignment is enforced. This allows staff to continue to easily view the requests for which they are responsible.

Improvements for Managing Requests for High-Resolution Images

We will introduce two improvements for publishers who offer permissions and delivery of high-resolution images to take advantage of post-release:

1. The ability to receive an e-mail notification when a customer places an order for a high-resolution image through RightsLink for Permissions. Today this is a manual notification process and delays can occur for time-sensitive requests.
2. The ability to filter reports for high-resolution images so transactions are visible at a glance in RightsLink for Permissions PubAdmin. For publishers not offering this permission and content through their configuration of RightsLink for Permissions the filter is not visible.

Enhancements to Account Registration Workflow

Recently CCC made updates to the RightsLink for Permissions account registration workflow to enhance the security of our system. When new customers register for an account, they receive a numeric code via email which they are required to input to complete the registration process. Subsequently, we have made some improvements around messaging to help guide them through the process. Clarification of messaging on the input box and links to our customer knowledge base allow them to self-serve answers to the questions they may have.

Questions?

Please contact Aaron Reid at areid@copyright.com or your CCC Account Manager.



About CCC

A pioneer in voluntary collective licensing, CCC (Copyright Clearance Center) helps organizations integrate, access, and share information through licensing, content, software, and professional services. With expertise in copyright and information management, CCC and its subsidiary RightsDirect collaborate with stakeholders to design and deliver innovative information solutions that power decision-making by helping people integrate and navigate data sources and content assets.

To learn more about CCC, visit
www.copyright.com.

Copyright Clearance Center | +1.978.750.8400
| info@copyright.com | www.copyright.com
© 2023 Copyright Clearance Center, Inc. All rights reserved.

