

RightsLink for Scientific Communications

*Release Preview:
February 2023*



Copyright Clearance Center



Table of Contents

What’s New with RightsLink for Scientific Communications?	3
Managing Your Manuscripts	4
Quickly post new manuscripts using a form in the Publisher Portal.....	4
Edit manuscript metadata (triage order issues) after posting to RightsLink	5
View a detailed history of manuscript updates	6
Discount Enhancements	6
Restrict promotion codes to a specific manuscript.....	6
API Updates	7
Get Current Profile Matches: Returns according to Profile Hierarchy Logic.....	7

What's New with RightsLink for Scientific Communications?

We are pleased to announce the latest RightsLink for Scientific Communications release, which is targeted for February 2023.

The upcoming RightsLink for Scientific Communications (RLSC) release showcases continued investment in the platform's core manuscript functionality. With new capabilities for easy posting and editing of manuscript metadata, RightsLink publishers will soon have the ability to post manuscripts to RightsLink without reliance on the submitting system or an additional API integration. Publishers will also be able to edit manuscript metadata without waiting for an API update from the submitting system. In addition, the February release will feature a view of the detailed history of metadata changes for all manuscripts.

The "easy post" functionality will enable publishers to:

- post articles in journals that may be managed in a separate system from the rest of the business;
- experiment with posting other content types where a fee is charged, such as OA books or conference proceedings; and/or
- test new functionality or pricing rules quickly in the DEMO environment without reliance on a technical team.

This enhancement will better support author/end-user inquiries by enabling edits where appropriate as well as enhancing agreement profile matching. Additionally, the new detailed view of historical metadata changes will help triage issues that arise related to ingested manuscript updates. For more detailed information about these new features and more to come in the release, including enhancements to promotion code functionality and API updates, continue reading below.

Questions? Contact Shannon Reville at sreville@copyright.com or your Account Manager.

Managing Your Manuscripts

No implementation changes are required to utilize these new features, however, you must identify which users should have permissions to post and/or edit manuscripts. Contact your Client Engagement Manager with this information to grant access to the appropriate contacts.

Quickly post new manuscripts using a form in the Publisher Portal

Although many client publishers post all of their manuscripts to RightsLink via API, there has been interest in a feature that would allow publishers to post new manuscripts to RightsLink without reliance on the submitting system or additional API integration. Using a simple form in the Publisher Portal, publishers will be able to create efficiencies in their business even when an API integration has not been established. Some examples include:

- Articles in journals managed in a separate system from the rest of the business
- OA books, conference proceedings, or other content for which publishers want to charge publication fees
- Test articles in the DEMO environment will be marked to facilitate quick tests of new functionality or new pricing rules without reliance on a technical team

If you would like to easily post records through the Publisher Portal for journals not currently on the platform or to collect fees for new content types, please contact your Client Engagement Manager.

The screenshot shows a multi-step form in the Publisher Portal. The current step is 'AUTHORS', with other steps being 'GENERAL', 'FUNDERS', 'ADDITIONAL DETAILS', and 'CONFIRM & POST'. The form is titled 'PRIMARY/CORRESPONDING AUTHOR' and is divided into several sections:

- GENERAL:** Includes fields for Salutation (dropdown), First Name (Shannon), Last Name (Reville), Middle Name, Suffix, and Email Address (sreville@uni.edu). There are also fields for Author Identifier(s) (dropdown) and a text input for 'Enter value'.
- INSTITUTION DETAILS (Optional):** Includes Institution Identifier(s) (Ringgold), Institution Name (University of New Hampshire), and Department Name.
- ADDRESS (Optional):** A section for entering the author's address.
- MEMBERSHIP (Optional):** A section for providing membership information.
- ROLES (Optional):** A section for providing roles.

At the bottom of the form, there are buttons for 'Back', 'Cancel', 'Add Co-Author', and 'Next'.

The short form in Publisher Portal is hand-keyed by the publisher. Just like the API ingest, only a few fields in the form are required, but publishers may enter values in as many fields as they wish to generate the proper workflow/price and create complete reporting.

Upon completion of the form, RightsLink will post the article to the API just as if it was posted through an API integration. From this point, all the publisher's implementation rules apply as usual. All rules related to offer emails, order workflows, agreement matching, reports and dashboards, etc. will function as designed. The metadata created will

also be available to pull from our External API, as it is for all manuscripts today.

Edit manuscript metadata (trriage order issues) after posting to RightsLink

Sometimes manuscript metadata needs to be updated. This may be due to a misspelled author name, a missing funder or institution ID, the wrong manuscript type, etc., and these changes typically need to be made before the APC order can be placed correctly. Coming in the February release, publishers will be able to edit manuscripts directly from the Publisher Portal in a simple form, whenever an edit is needed. This will allow changes to metadata without waiting for an API update from the submitting system.

Note: This feature should only be used to edit a manuscript's metadata if:

- The upstream/original submitting system does not require the same metadata update or has already made the update
and
- Any downstream/production systems are already informed of the change or will be informed later by pulling the updated order information from the RightsLink API

Following the “post manuscript” workflow described above, publishers will be able to edit any manuscript through a short Publisher Portal form as follows:

1. Navigate to the **Manuscripts** tab and locate the necessary manuscript via quick search
2. Select the manuscript to open the **Manuscript Details** page
3. Locate the **Edit Manuscript** button
4. Navigate to the field that requires an update on one of four short pages:
 - a. **General** – *article title, journal, etc.*
 - b. **Authors** – *all author info as well as institution affiliations*
 - c. **Funders** – *all funder and grant details, identifiers*
 - d. **Additional Details** – *target publication date, page counts, more*

The screenshot shows a form titled "PRIMARY/CORRESPONDING AUTHOR" with a progress bar at the top indicating steps: GENERAL, AUTHORS, FUNDERS, ADDITIONAL DETAILS, and CONFIRM & POST. The "AUTHORS" step is currently active. The form contains several sections:

- GENERAL:** Includes fields for Salutation (Make a selection), Author Identifier(s) (Select type), First Name (Shannon), Last Name (Reville), Middle Name, Suffix, and Email Address (sreville@uni.edu). A note below the email field says "Please use an institutional email, if possible."
- INSTITUTION DETAILS (Optional):** Includes Institution Identifier(s) (Ringgold), Institution Name (University of New Hampshire), and Department Name. A note states: "You may enter one institution affiliation per author. Although you may enter multiple ID types and values, they will be posted under the same, single institution name as entered."
- ADDRESS (Optional):** A note states: "Although author address is optional, it will support a smoother checkout for the author if entered here. If you enter any part of the address, Address Line 1, Country, and City are required."
- MEMBERSHIP (Optional):** A note states: "Providing membership information will ensure application of membership discounts, if implemented as part of your RightsLink pricing and discounts."
- ROLES (Optional):** A note states: "Roles support application of promotion codes, should you ever create promotion codes specific to authors, editors, or reviewers."

At the bottom of the form, there are buttons for "Back", "Cancel", "Add Co-Author", and "Next".

5. Proceed to the end of the workflow and click **Apply Changes**. Updates will be stored immediately.

View a detailed history of manuscript updates

In addition, the February release will feature a new view into a detailed history of manuscript metadata changes for all manuscripts. When manuscript metadata is updated, it can change whether that manuscript matches to an agreement, the APC price displayed, or other expected behaviors. When this happens, publishers want to review and understand exactly what changed.

All metadata updates will be shown whether the update was made through the Publisher Portal tools described above, or via API post from the original submitting system. We know this will make it much easier to triage metadata-related issues and will be a critical view as publishers begin to make metadata updates directly from the Publisher Portal.

A preview image of the manuscript update history is forthcoming and will be added to this preview when available.

Discount Enhancements

No implementation changes are required to benefit from this enhancement.

Restrict promotion codes to a specific manuscript

To enable promotion codes for a single, specific manuscript, there is now a new restriction by “Manuscript ID” available. Publishers can create a promotion code for a single manuscript using their manuscript ID (External Manuscript ID). When entered on a promotion, the code generated will only apply to the order for that specific manuscript. Attempts to use it on any other manuscript will result in an error message.

The screenshot shows the 'CREATE PROMOTION' form in the Publisher Portal. The form is titled 'CREATE PROMOTION' and is located under the 'Promotions' tab. The form includes the following fields and options:

- Promotion name:** A text input field.
- Covered fee(s):** A dropdown menu with the option 'make a selection'.
- Promotion type:** Radio buttons for 'Percentage Discount' (selected) and 'Fixed Fee Discount'. A percentage input field is next to the 'Percentage Discount' option.
- Start date:** A date picker field.
- End date:** A date picker field with the label '(optional)'.
- Enter restriction: (optional):** A dropdown menu with 'Manuscript ID' selected and highlighted in yellow. A red minus sign icon is next to it.
- Enter manuscript ID:** A text input field.
- Add another restriction:** A link to add more restrictions.
- Allowed uses per code:** Radio buttons for 'Limited' (selected) and 'Unlimited'. A text input field with the value '1' is next to the 'Limited' option.
- Create code(s):** Radio buttons for 'Auto-generate codes' (selected) and 'Create single custom code'. A text input field with the value '1' is next to the 'Auto-generate codes' option. A text input field with the value 'Ex: MY-ORG-WINTERPROMO' is next to the 'Create single custom code' option.
- Enter reader-friendly code:** A text input field.
- Create promotion restricted to organization:** A checked checkbox.
- Share promotion with affiliated account(s):** A text input field with the value 'None'.

At the bottom right of the form, there are 'Cancel' and 'Save' buttons.

API Updates

Note: Please consider these updates depending on your use of our manuscript ingest and external API methods.

Get Current Profile Matches: Returns according to Profile Hierarchy Logic

It is possible for a manuscript to match multiple funding sources. To support this, RightsLink launched profile hierarchy logic last year, through which publishers can set their own rules for determining the most appropriate funding route from multiple sources.

To support the growing use of the “Get Current Matches” API method, when multiple profiles are returned as a match, they will now be listed according to the publishers’ Profile Hierarchy Logic. The highest-ranked profile will be returned first in the list, second listed second, and so on.

Use of the “Get Current Profile Matches” API method is increasing across publishers, and we are working diligently to drive adoption across upstream system partners. The method enables systems to post available manuscript metadata and see whether that manuscript will match to a special billing profile. Upstream use of this method can support authors covered under an agreement by identifying funding sources as early as possible and providing a better understanding of the funding workflow to come.

CCC builds unique solutions that connect content and rights in contextually relevant ways through software and professional services. CCC helps people navigate vast amounts of data to discover actionable insights, enabling them to innovate and make informed decisions. CCC, with its subsidiary RightsDirect, collaborates with customers to advance how data and information is integrated, accessed, and shared while setting the standard for effective copyright solutions that accelerate knowledge and power innovation. CCC is headquartered in Danvers, Mass. with offices across North America, Europe and Asia.



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