

MARKETPLACE

Release Notes:

August 2021



Copyright Clearance Center

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WHAT'S NEW WITH MARKETPLACE?

Marketplace: August 2021 Release

Marketplace (marketplace.copyright.com) is a self-service, ecommerce site that enables people in business, higher education, publishing and other markets to quickly search, find, and purchase permissions to use and share content to conduct business, enrich instruction, and request article reprints and ePrints from thousands of publishers around the world.

With the August 2021 release, we are making improvements to our academic and corporate Pay-Per-Use Services, formerly hosted on Copyright.com. New features and enhancements include:

- The ability to copy academic projects on Marketplace
- A new Order Activity Report in Manage Account
- Added messaging in Manage Account to notify academic customers if orders will be created in 10 days or less
- A print-friendly version of Order Details
- An improved workflow for academic customers when adding items to an academic project by taking them back to their most recent search results

New Features and Enhancements

Copy Academic Projects

Customers are now able to copy academic projects on Marketplace. A copy link will be available within each project that allows customers to rename the new project and identify any project-level details. See screenshots on following pages.

MANAGE ACCOUNT

[View Your Orders](#)[Special Requests](#)[View & Pay Invoices](#)[Projects](#)[Reports](#)[Manage Account Settings](#)

[Projects](#) > Project Details

My new project

Project Number: MP1007704

[Copy Project](#) [Edit Project](#) [Payment Details](#)

Created	18 Mar 2021	Instructor	Fake Professor
University / Institution	Test Institution	Your reference	ABC123
Start of term	2021-04-29	Your accounting reference	112211
Course name	Sample Course	Order(s) entered by	Aaron R
Course number	123456	Number of students/copies	100

[Hide Billing Address](#)

Aaron Reid 222 Rosewood Drive Danvers, MA 01923 United States	+1 (322) 223-3223 aaron_reid@copyright.com
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Purchased Items Cost (0): 0.00 USD

(Cont'd)

Copy Project

Project Name: My new project

Start of term: YYYY-MM-DD

Number of students/copies:

University / Institution: Test Institution

Course name: Sample Course

Course number (optional): 123456

Instructor (optional): Professor Smith

Your reference (optional): ABC123

Your accounting reference (optional): 112211

Order(s) entered by (optional):

Cancel Copy

When a customer copies a project, all priced items will surface within the Project Cart tab, and all items that are special requests will get submitted and appear within the Special Requests tab.

Order Activity Report

Administrative users in Marketplace are now able to customize and download an Order Activity report. Numerous customizations will be available as part of this new functionality, allowing for a variety of targeted report details. See screenshot below of customization options when generating a new report. Once requested, a CSV file will download for the customer.

MANAGE ACCOUNT

View Your Orders | Special Requests | View & Pay Invoices | Projects | **Reports** | Manage Account Settings

Order Activity Report

Order number: Invoice number:

Order date range: From: To:

Invoice date range: From: To:

Order type: Project name:

Order detail status: Start of term date range: From: To:

ISSN/ISBN:

Publication title:

Submit **Clear**

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Order Creation Notification

Academic Projects such as coursepacks, class handouts, and e-reserve & LMS postings with purchased items will become orders based on the start of term date. Customers will now get notified within Manage Account if they have any projects that will become orders in 10 days or less, prompting them to make any necessary changes before the order is created. See example messaging below. **It is important to note that student counts cannot be changed by the customer or CCC Customer Service once an order has been invoiced.**

CCC Marketplace™

Aaron Reid | Cart (6) | Help | Live Chat

You have 1 academic project(s) that will become order(s) in 10 days or less. Please make any necessary changes now, as you will not be able to edit a project after an order is created.

[Return to search](#)

MANAGE ACCOUNT

View Your Orders | Special Requests | View & Pay Invoices | Projects | **Reports** | Manage Account Settings

Print Order Details

Academic customers now have an option to access a print-friendly version of an order so that they can print or save a single document that includes all project details, items, and terms and conditions. See screenshot below.

MANAGE ACCOUNT

View Your OrdersSpecial RequestsView & Pay InvoicesProjectsReportsManage Account Settings

View & search orders

< Back to orders

Order Number: MP1012328-1

Order Date: 01 Jul 2021

Print order

Payment Information

Aaron Reid

aaron_reid@copyright.com

Payment method: Invoice

Billing Address:

Aaron Reid

222 Rosewood Drive

Danvers, MA 01923

United States

+1 (322) 223-3223

aaron_reid@copyright.com

Customer Location:

Aaron Reid

222 Rosewood Drive

Danvers, MA 01923

United States

Order Details

1. Exploring careers in word processing and desktop publishing

Billing Status: Open

Order License ID

MP1012328-1-1

Type of use

Photocopy for a coursepack

Order detail status

Completed

Publisher

Rosen Pub. Group

Project name

Course for Caryl

Portion

Entire Book

ISBN-13

9780823909940

322.50 USD

Print Course Materials Permission

View Details

7/1/2021Manage Account

CCC Marketplace™

Order Number: MP1012328-1

Order Date: 01 Jul 2021

Payment Information

Aaron Reid

aaron_reid@copyright.com

Payment method: Invoice

Billing Address:

Aaron Reid

222 Rosewood Drive

Danvers, MA 01923

United States

+1 (322) 223-3223

aaron_reid@copyright.com

Customer Location:

Aaron Reid

222 Rosewood Drive

Danvers, MA 01923

United States

Order Details

1. Exploring careers in word processing and desktop publishing

Billing Status: Open

Order License ID

MP1012328-1-1

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Portion

Entire Book

ISBN-13

9780823909940

322.50 USD

Print Course Materials Permission

LICENSED CONTENT

Publication Title

Exploring careers in word processing and desktop publishing

Country

United States of America

Date

01/01/1990

Rightsholder

APCHQ (Association provinciale des constructeurs d'habitation du Québec)

Language

English

Publication Type

Book

PERMISSION DETAILS

Publication year of title being used

1990

Number of students/copies

110

REQUESTED CONTENT DETAILS

Author/Editor

Spencer, Jean W.

COURSE DETAILS

University / Institution

Test

Instructor

Caryl Test

Start of term

2021-05-01

Your reference

Reference for Caryl

Print3 sheets of paper

Destination

Microsoft Print to PDF

Pages

All

Layout

Portrait

Color

Color

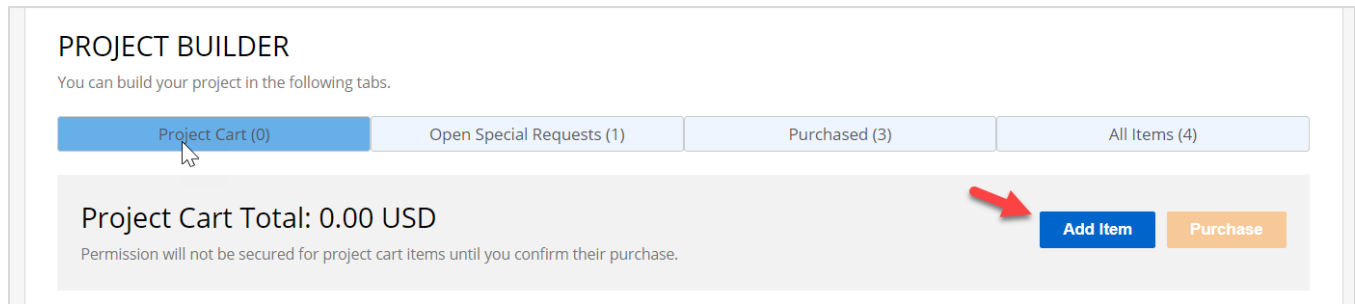
More settings

Print

Cancel

Add-Items Workflow

Before, adding an item to an existing project takes the customer to the landing page of Marketplace. Now, “Add Item” will return the customer to their most recent search results so that it is obvious they are working within the same workflow.



(Cont'd.)

WHAT'S NEW WITH PUBLISHER PORTAL?

Publisher Portal: August 2021 Release

Display Base Per Page and Per Copy Fees

Publishers are now able to view per page and per copy fees when responding to a special request so that they can see their base pricing.

Approve Request

Price by: ?

☒ Per Page / Per Copy Fee

☐ Flat Fee

Your base Per Page Fee: 0.25 USD

Your base Per Copy Fee: 0.00 USD

Per Page Fee:

Please enter a price.

USD

Required format: 1.25

AND / OR

Per Copy Fee:

Please enter a price.

USD

Required format: 1.25

Price:

Pending

Special Terms: (optional)

Please enter the special terms for the buyer. Special terms will be appended to your terms and conditions.

Comment: (optional)

Please enter a comment for the buyer. Comments are added to the Communication tab.

Attach file

No file attached

(.pdf, .jpg, .gif, .tiff, .png)

Rightsholder Reference Number: (optional)

Approve

Questions?

Please contact Aaron Reid at areid@copyright.com or your CCC Account Manager.



Copyright Clearance Center

CCC builds unique solutions that connect content and rights in contextually relevant ways through software and professional services. CCC helps people navigate vast amounts of data to discover actionable insights, enabling them to innovate and make informed decisions. CCC, with its subsidiary RightsDirect, collaborates with customers to advance how data and information is integrated, accessed, and shared while setting the standard for effective copyright solutions that accelerate knowledge and power innovation. CCC is headquartered in Danvers, Mass. with offices across North America, Europe and Asia.

To learn more about CCC, visit www.copyright.com.

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info@copyright.com | www.copyright.com

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