RightsCentral

Release Notes:

June 2021



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WHAT'S NEW WITH RIGHTSCENTRAL?

We are pleased to announce the latest RightsCentral release, which released on 5 June 2021.

RightsCentral's June release focuses on enhancing the data you need to manage your business through CCC services. This includes a shift in the way we manage requests submitted through RightsCentral so that we can more efficiently implement your requested changes to title, fees, rights, and service enrollment.

Enhanced Dashboards

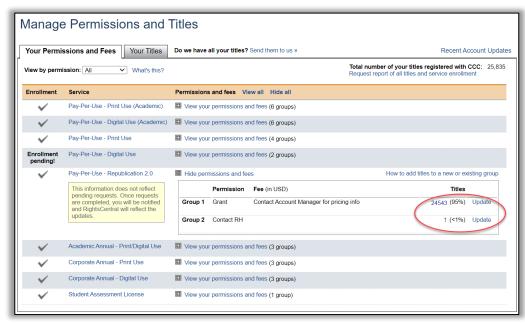
Title counts for pay-per-use Republication 2.0

As of the June release, we will display the count of titles for rightsholders participating in our pay-per-use Republication Service. This will help you see, at-a-glance, the number and proportion of your titles in all CCC's services.

You also have ability to send requests for changes to this service by clicking the 'Update'

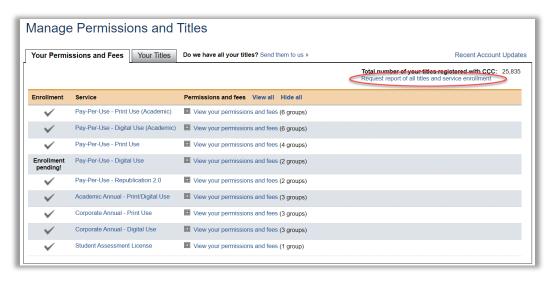
link and following the instructions in the pop-up window. Your request details will be sent to our Platform Operations team who will process the request or reach out with questions.





New 'All Titles and Service Enrollment' report

We learned from user feedback that there is a need for a simple report that allows you to see the CCC service participation for each one of your titles. We have introduced a link on the "Your Permissions and Fees" and the "Your Titles" tabs in RightsCentral to allow you to request, with one click, a report of all your titles and their service enrollment (see below). A CSV file will be delivered via email when the report is compiled.





Refined title search results

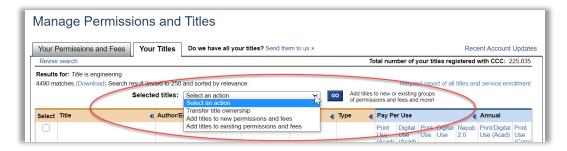
We have learned that most users cycle through a handful of titles in their search results and will download an Excel or CSV file when they need to do research across more titles. We also learned that collecting significant volumes of works, rights, and fees data from multiple sources can sometimes result in performance issues.

To more closely align with your needs and protect against performance degradation, we have refined search results on the Your Titles tab by removing pagination and limiting the number of displayed search results to 250 (see below). We have also emphasized the link to download all search results (including the first 250) as a CSV file on the Your Titles tab.



More efficiently process change requests

Throughout the RightsCentral application, there are links for requesting changes to titles, rights, or fees. We have integrated these request links with our enterprise system for account management so that we have context for your requests and can carefully track and process them with a minimum of back-and-forth.



New Royalty Information Center

In addition to the release, CCC has launched a new <u>Royalty Information Center</u>. This new site provides information – including in-depth FAQs – to rightsholders who have received a payment from CCC. The site provides information about foreign royalties (for publishers and authors), information about how to use RightsCentral, how to manage your CCC relationship, and more! Check it out today at http://www.copyright.com/ric/.

Questions? Contact Eric Hall at ehall@copyright.com or your Account Manager.

CCC builds unique solutions that connect content and rights in contextually relevant ways through software and professional services. CCC helps people navigate vast amounts of data to discover actionable insights, enabling them to innovate and make informed decisions. CCC, with its subsidiary RightsDirect, collaborates with customers to advance how data and information is integrated, accessed, and shared while setting the standard for effective copyright solutions that accelerate knowledge and power innovation. CCC is headquartered in Danvers, Mass. with offices across North America, Europe and Asia.



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