

RightsLink for Permissions

Release Notes: June 2020

WHAT'S NEW WITH RIGHTSLINK?

We are pleased to announce the release of RightsLink For Permissions, which released on 17 June 2020.

This release includes enhancements to streamline workflows, enabling publishers to more efficiently manage special requests. The release will also make it easier for RightFind users to license RightsLink rights seamlessly via single sign-on.

Consolidated job ticket details page

To enable you to more quickly assess special requests, the RightsLink team has consolidated the details for each special request job ticket onto a single page in PubAdmin Workflow.

Now, when you click a job ticket number from your search results, you are taken to a single page featuring the job ticket, customer, and content details organized for at-a-glance viewing. We have also included on this page easy-to-use tabs for communicating with the buyer, reading or entering internal notes, or reviewing the full job ticket history.

Copyright Clearance Center | [Help](#) | [Logout](#) | [RightsCenter](#)

Workflow Management System
Account Name: User Name: ELS: a campos@elsevier.com
Account number: 1000099641
Logged in as: Adelina Campos
Customer Name: Kristina Tieting usa
Account Number: 3002074606
Phone: 3535235245
Email: aq@ccs.ccs.net

PubAdmin Workflow is your home for managing special requests from RightsLink Permissions. Special requests from [Marketplace](#) can be managed in [PubPortal](#), the future home of special requests from all CCC Channels including [Copyright.com](#).

Job Tickets | Customers | Aging Reports | Administration

Search Results | **Job Ticket** | Customer | Content | Printable Job Ticket | Job Ticket History | Internal Comments

Job Ticket Details

| | |
|-------------------|-------------------|
| Job ticket ID | 501150398 |
| Order date | May 13, 2020 |
| Job ticket type | Permission Order |
| Queue name | Permission Orders |
| Job ticket status | Order Pending |
| Job Ticket Owner | Adelina Campos |
| Volume Number | 102 |
| Issue Number | n/a |
| Pages | 19 |

Licensed Content

| | |
|-------------------|--|
| Publisher | Elsevier |
| Publication code | 009-2509 |
| Publication Title | Chemical Engineering Science |
| Publication Date | 11 October 2013 |
| Content ID | 5009250913005459 |
| Content Title | Two-fluid modeling of three-dimensional cylindrical gas-solid fluidized beds using the kinetic theory of granular flow |
| Author | Vikrant Verma, Heels G. Deen, Johan T. Padding, J.A.M. Kuipers |
| Volume number | 102 |
| Issue number | n/a |
| Start Page | 227 |
| End Page | 245 |
| Number of Pages | 19 |

Order Details

| | |
|--|---|
| Type of Use | reuse in coursepack/classroom materials |
| Requester type | academic/educational institute |
| Portion | excerpt |
| Number of excerpts | 1 |
| Number of students | 22 |
| Format | both print and electronic |
| Are you the author of this Elsevier article? | No |
| Will you be translating? | Yes, including English rights |
| Number of languages | >10 |

Work Details

| | |
|--------------------------|----------|
| Course name | |
| Institution name | |
| Expected start date | May 2021 |
| Expected number of pages | 3511 |

Additional Data

| | |
|------------------------|------------------|
| Order reference number | |
| Portions | Portions Excerpt |
| Specific Languages | Language |
| Course end date | May 2021 |

Customer Information

| | |
|---------------------|---------------------------|
| Account number | 3002074606 |
| Customer email | aq@kris.test |
| Customer telephone | 3535235245 |
| Customer fax | |
| Billing name | Dow Jones & Company, Inc. |
| Billing attention | Dow Jones & Company, Inc. |
| Billing address 1 | Test 123 |
| Billing address 2 | |
| Billing city | LAMESA |
| Billing state | TX |
| Billing country | United States |
| Billing postal code | 79331 |

Enter permissions price: USD
VAT/Local Sales Tax ()
Total

Communication With Customer

External Comments

[Attach File](#) No file attached (.pdf, .jpg, .gif, .tif, .png)

Special Terms

Special Terms

[UPDATE](#) [CANCEL](#)

Attachments to special requests for buyers

Based on demand at the November 2019 Roundtable, the RightsLink team introduced a file attachment feature in the order flow to allow buyers to submit additional information to a permission request. We first introduced this feature in the Medcomms Type of Use, which was greatly appreciated by both buyers and publishers, and now we have extended this capability to all special request/managed redirect permissions workflows. By enabling buyers to add attachments, they can now provide valuable context to their initial request. For example, if a buyer wants to make adaptations to a figure, they can now attach an image of their proposed adaptation in their initial request so that your staff can quickly make an assessment without additional correspondence.

Conductive mechanism of reduced lead silicate glass for micro-channel plate
Author: Yonggang Huang, Pan Shi, You Zhou, et al
Publication: International Journal of Applied Glass Science
Publisher: John Wiley and Sons
Date: Nov 26, 2019
© 2019 The American Ceramic Society and Wiley Periodicals, Inc

Additional Information
**required field*

Order reference number

Portions: (Describe the Figure/table/extract to be used with identifiers from the original content, e.g. Figures 1.2, Table 7, Image on page 2, etc.)*

RefB Custom Field

Additional Information: Please add any further details needed to review your order.

Attach file No file attached
(.pdf, .jpg, .gif, .tiff, .png)

Easy access to RightsLink for RightFind users

To streamline access for our customers, we have enabled single sign-on for RightFind users so that they can use same set of credentials when procuring RightsLink permissions.

Continued progress toward strategic goals

At the November Roundtable, we shared our vision for the future of CCC Transactional Licensing Services. Included in this vision were the following goals:

- Deliver intuitive, modern workflows, and robust APIs
- Where possible, enable individual publishers to align permissions, reprints and document delivery offerings and pricing capabilities across channels as they deem appropriate
- Enable article-level rights, where available
- Give publishers a single destination for managing special requests
- Give buyers a single destination for managing their orders and special request details

This past November, RightsLink released our re-design of the buyer workflow to streamline workflows. In March, we began capturing from buyers their reasons for declining special request offers, giving us feature parity with Marketplace so that users have a consistent experience across channels. In June, we will complete provisioning of RightsLink users on the new platform, work that will lay the groundwork for providing publishers with a single destination to manage special requests across all channels. Our objective is to surface special requests from the RightsLink Permissions channel in the new Special Order Module in Pub Portal, effectively giving you a single destination for managing special orders across all CCC channels. We'll continue to pursue these shared goals and will keep you updated on our progress.

Questions? Contact Eric Hall at ehall@copyright.com or your Account Manager.