

RightsCentral

Release Notes: June 2020

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WHAT'S NEW WITH RIGHTSCENTRAL?

We are pleased to announce the release of RightsCentral, which released on 16 June 2020.

Please note that not all releases will apply to all customers. Where possible, we have specified which users are impacted by each new development. Please contact your Account Manager if you're interested in learning more about CCC products and services.

New Benchmarking Report: Order Volume by Portion Type (RLS)

This new benchmarking report for Republication Licensing Service (RLS) customers will allow publishers to quickly compare their volume of orders for each portion type (figure, text extract, etc.) with that of other publishers in the same period. Like our other benchmarking reports, users will have the ability to filter by preset date ranges (last month, last quarter, last half year, last 12 months, and last calendar year), or choose their own custom date range. The report will lay out the number of orders for each portion type alongside the aggregated volume of orders for similar, anonymized publishers.

This report enables users to answer critical questions about their permissions business such as:

1. Which portion type is driving the majority of my orders?
2. Is the volume of orders proportional to the number of portion types we publish?
3. Which portion types are performing better/worse than my competitors?
4. How has this changed over time?

Royalty Reporting Updates

The June release features several enhancements to our royalty reports, which are outlined below.

Manual Adjustments – Added Detail

To provide rightsholders access to the information they need to reconcile their distributions against transactions, additional detail has been added to the royalty reporting feature.

Occasionally, CCC needs to make manual distribution adjustments and provide those changes to rightsholders. These manual adjustments can be for payment of a license fee or, in the case of RightsLink for Scientific Communications, where the customer has paid the rightsholder directly. Manual adjustments are currently captured in the “Other” line item on distribution reports. We have renamed this line item “Manual Adjustments” and converted it to a hyperlink from your distribution report to an itemized list of manual invoices that includes invoice numbers and deducted amounts.

In the rare case that a distribution report does not tie to the royalty amount received, rightsholders will be able to account for the difference with the hyperlinked manual adjustment report.

PDF Performance Enhancements

To expedite page loading and save time for users, enhancements have been made to RightsCentral's Royalty Reporting facility. In addition to backend efficiencies, we have limited the PDF version of the following reports to the first 100 records.

- Royalties by Article/Chapter (RightsLink)
- Order Details by Publication Title
- Order Details by Publication Title (RightsLink)
- Aggregated Title Summary Report

This will allow us to more quickly render the top results in PDF format. Users will still be able to download the details of all records in Excel for deeper analysis.

Excel Refinements for Clarity and Consistency

In addition to enhancing the performance of our PDF reports, changes have been made to the Excel format of the reports for greater clarity and consistency. In some cases, superfluous data points were removed or replaced with more relevant ones to improve usability.

- *Corp Annual- Royalties by Business Sector Report*
 - Added Rightsholder Name
- *Order Details by Publication Title Report*
 - Removed Rightsholder Accounting Identifier, Publication Date, Date of issue, Volume, Edition, Author, editor, and translator
- *Order Details by Publication Title_RL Report*
 - Removed Account number
- *Royalties by Article_Chapter_RightsLink Report*
 - Changed Account Number to Rightsholder Name, and added Service, Year and Quarter
- *Royalties by Publication Title Report*
 - Replaced Account number with Rightsholder Name and removed Author
- *Royalty Comparisons report*
 - Removed Account Number, IDNO and Rightsholder Account Identifier from Royalties by Service Year-over-Year Report

Update to Service Name: RightsLink for Scientific Communications

RightsLink for Scientific Communications, updated from RightsLink Author in October 2019, is the new name for APC management platform. We have updated all previous references to this product (ROA, RLA, etc.) in RightsCentral to "RightsLink for Scientific Communications" or "RLSC" or "RightsLink SciCom" depending on the space allowed. This includes references found in the interface as well as in RightsCentral reporting. Please update your internal references to this service to avoid any confusion.

Questions? Contact Eric Hall at ehall@copyright.com or your Account Manager.