

Illiad Mediated Workflow

Get It Now, from Copyright Clearance Center, complements your interlibrary loan services by providing library patrons with the immediate fulfillment of full-text articles from unsubscribed journals.

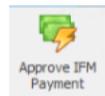
The system is available 24 hours a day, 7 days a week and is a cost-effective and easy-to-use service, integrated into your ILL platform or Open URL link resolver.

1. Processing the Borrower Request

- To begin, open the Borrower Request Screen for a specific ILL request.
- If the article is available from Get It Now, a “Get It Now Search” tab appears at the top of the screen. Click on the tab to get started.

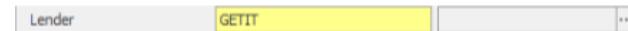


- The tab displays the article metadata, price, delivery e-mail, and “terms and conditions.” If you use Atlas Odyssey or OCLC Article Exchange, the article will be delivered to the patron via that service. If you prefer to deliver the article via email, enter the patron's email in the field provided.
- If your institution pays by invoice, click on the “Submit” button to process the request and add it to your institution’s invoice.
- If your institution pays by IFM, click the “Initiate IFM” button at top of the screen to initiate a token.
- Wait for indication that the IFM token has been approved.
- Once the IFM token is approved, you must click on the “Approve IFM Payment” button to use the token. If you do not take this final step, the order is not processed.
- An onscreen confirmation appears, showing that the order was processed and an e-mail confirmation is sent.



2. View Borrowing Request

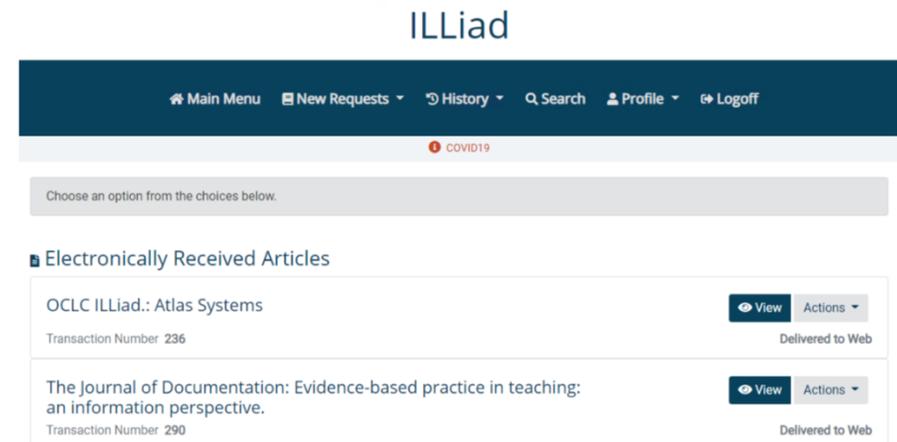
- The borrowing record is automatically updated and highlighted in yellow to indicate the order was requested from “GET IT”.



- The order information includes the article price and “Copyright Already Paid?” will be checked off since there are no copyright fees with Get It Now articles.

3. Delivery to Patron

- Articles are delivered directly to the requesting patron. An email is sent, containing a link to the download page.
- The patron may also log into their Illiad account, to see a list of their requests, with download links.
- The article displays in the system viewer as a high-quality PDF file



Questions?

Find Videos and Guides on the [Get It Now Resource Center](#)

To learn more about the Copyright Clearance Center, please visit <http://www.copyright.com>

