



Copyright Clearance Center Wins 2019 Excellence in Customer Service Award for Organization of the Year

May 14, 2019 – Danvers, Mass. – [Copyright Clearance Center, Inc.](#) (CCC), a leader in advancing copyright, accelerating knowledge, and powering innovation, announced it has been named Organization of the Year in the [2019 Excellence in Customer Service Award](#) presented by [Business Intelligence Group](#).

“Year after year the role of customer service plays a more important role in all of our lives,” said Maria Jimenez, Chief Operating Officer, Business Intelligence Group. “We are thrilled to be honoring Copyright Clearance Center as they are leading by example and making real progress on improving the daily lives of so many.”

This annual business awards program recognizes those who are helping companies better communicate with their customers to provide a distinguished level of customer service. Organizations from across the globe submitted nominations that were judged by a select group of business leaders and executives.

“As a result of our longstanding commitment to delivering a superior customer experience, it’s satisfying to see that the hard work of our team is recognized as a competitive differentiator by industry experts,” said Tracey Armstrong, President and CEO, CCC.

ABOUT COPYRIGHT CLEARANCE CENTER

[Copyright Clearance Center \(CCC\)](#) builds unique solutions that connect content and rights in contextually relevant ways through software and professional services. CCC helps people navigate vast amounts of data to discover actionable insights, enabling them to innovate and make informed decisions. CCC, with its subsidiaries [RightsDirect](#) and [Ixxus](#), collaborates with customers to advance how data and information is integrated, accessed, and shared while setting the standard for effective copyright solutions that accelerate knowledge and power innovation. CCC is headquartered in Danvers, Mass., with offices across North America, Europe and Asia. To learn more about CCC, visit www.copyright.com.

ABOUT BUSINESS INTELLIGENCE GROUP

The Business Intelligence Group was founded with the mission of recognizing true talent and superior performance in the business world. Unlike other [industry award programs](#), these programs are judged by business executives having experience and knowledge. The organization’s proprietary and unique scoring system selectively measures performance across multiple business domains and then rewards those companies whose achievements stand above those of their peers.

For more information, please contact:

Craig Sender
Director, Public Relations

csender@copyright.com

978-646-2605