Managed Knowledge Services

Connecting you with skilled information professionals

One way R&D-intensive organizations can maintain a competitive edge is by hiring information professionals who can search, manage, and disseminate various types of business-critical information. However, finding highly skilled information professionals can be time consuming, and in some geographic markets very challenging. Research suggests some companies spend up to 40% of their time on tasks that do not generate income, such as hiring.¹

Through Managed Knowledge Services, Copyright Clearance Center and its subsidiary, RightsDirect, provide highly skilled information experts matched to your organization’s unique needs and culture and help you achieve your strategic business objectives.

¹ https://www.entrepreneur.com/article/217866

“The CCC managed knowledge service supports our organization’s goals by managing resources, responding to customer questions, and assisting with daily operations. They play a critical role in helping us meet the demands of our company. We value their expertise and professionalism.”

Library Leader
Top 20 Pharmaceutical company
PARTNERING WITH YOU FOR SUCCESS

Through this innovative service, CCC recruits and hires information professionals on your behalf that match your needs, as well as provides payroll, benefits, and professional development services. You decide which candidates we’ll hire and how they will work within your organization. With 20 years of experience successfully recruiting information professionals, CCC can help you advance your long-term strategic plans.

WHY IS CCC’S MANAGED KNOWLEDGE SERVICES RIGHT FOR YOUR ORGANIZATION?

Experts in hiring information management professionals to meet your unique needs
We take the time to understand your organization’s culture and unique needs, and then leverage our internal and external networks of skilled information professionals to deliver candidates with the right skills to match your needs.

Flexible partnership to help you achieve your strategic business objectives
In partnership with you we establish a mutual approach to management that includes setting measurable goals and expectations to help you achieve your strategic objectives with our resources.

Deep information management expertise
Our information management professionals are experts in library operations, regulatory submission processes, search and information analysis, and competitive intelligence with an average of more than 10 years’ experience. CCC will find you the right information manager professional with the experience you need to help drive your business forward.

OUR AREAS OF SPECIALIZATION

CCC has placed more than 40 information professionals with an average of 10 years’ experience in these roles.

- Library operations
- Resource administration
- Regulatory submission processes
- Reference services
- Expert searching and information analysis
- Archive management
- Conference support
- Competitive intelligence

Of course, if your organization has different information and content management needs, talk to us and we can work together on a managed knowledge services solution that meets your needs.

Copyright Clearance Center (CCC) builds unique solutions that connect content and rights in contextually relevant ways through software and professional services. CCC helps people navigate vast amounts of data to discover actionable insights, enabling them to innovate and make informed decisions. CCC, with its subsidiaries RightsDirect and Ixxus, collaborates with customers to advance how data and information is integrated, accessed, and shared while setting the standard for effective copyright solutions that accelerate knowledge and power innovation. CCC is headquartered in Danvers, Mass., with offices across North America, Europe and Asia. To learn more about CCC, visit www.copyright.com.

RightsDirect provides content workflow, document delivery and rights licensing solutions that allow companies around the world to use, share and store content while simplifying copyright compliance. Working with partners around the world, RightsDirect offers sophisticated solutions tailored to the needs of national and global organizations. RightsDirect is a wholly-owned subsidiary of Copyright Clearance Center based in Amsterdam with presence in Tokyo and Munich.

LEARN MORE
Talk to us about how can we help you with your information and content management needs.

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