RightsLink® Author OA Agreement Manager

CHALLENGE
In order for Open Access (OA) to be sustainable in the long-term, current methods used by publishers, institutions, and funders to manage and track funded article publication charges (APCs) must evolve.

- One-off invoices involve high-touch manual processes.
- Insufficient metadata leads to poor reporting and a lack of transparency.
- Reliance on author knowledge of policies, licensing, and payment requirements introduces errors and creates a highly frustrating user experience.

SOLUTION
CCC has developed a data-driven, cross-publisher solution that solves these core challenges. Working in tandem with the APC Manager of RightsLink® Author, the OA Agreement Manager leverages business rules to streamline and automate OA funding requests, enabling publishers, institutions, and funders to easily coordinate a first-rate author-centric experience.

HOW IT WORKS

1. The publisher sets up a special billing profile reflecting the business rules of the OA agreement with the institution or funder.
2. When an article is accepted by the publisher, the OA Agreement Manager notifies the author, and the institution or funder, and prompts the author to pay.
3. Within the RightsLink APC Manager workflow, the author requests funding approval from their institution or funder.
4. The institution or funder then approves or denies this request and any others from the central OA Agreement Manager dashboard, optimizing order processing across publishers.
5. The author and publisher are instantly notified of the funding outcome, with the option to re-process the order if it is denied.
6. Once funding is approved, the institution or funder is invoiced in accordance with the billing profile.
7. Payment, when received by CCC, is remitted to the publisher.
8. Detailed, exportable reports are available to all parties from a single, central source.

KEY
- RightsLink
- Publisher
- Author
- Institution/Funder

THE OA AGREEMENT MANAGER HELPS YOU:

- Cut operational costs
- Increase transparency
- Reduce errors
- Align stakeholders
- Please authors
FEATURES AND BENEFITS

**PUBLISHER TOOLS**
for setting up, managing, and tracking OA agreements with institutions or funders

Facilitate offsetting and special billing arrangements with funders or institutions

**AUTO-NOTIFICATIONS**
of article acceptance and funding approval for all parties

Keep all stakeholders informed and aligned

**AUTOMATED WORKFLOW**
for affiliated authors where key order details pre-populate according to the OA agreement

Delight authors with a quick and intuitive experience

**EASY APPROVAL PROCESS**
for institutions or funders to authorize funding for transactions or provide rationale for declined requests

Increase transparency and save staff time

**AGGREGATED INVOICING**
that honors special billing arrangements between publishers and institutions or funders

Eliminate draw-down accounts, manual debiting, and one-off transactions

**DETAILED REPORTING**
for all parties from a single, central source

Increase visibility for all parties

**LEARN MORE ABOUT RIGHTSLINK® AUTHOR**
Other available modules include:
- APC Management
- Submission Fees
- Custom Cover Fees
- Author Reprints
- Membership charges

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