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Copyright Clearance Center Announces Latest Enhancements to RightFind™ Content Workflow Solution

*Redesigned User Interface, New Help Videos, and Easier Ordering
Headline January Release*

Danvers, Mass. – [Copyright Clearance Center, Inc.](http://copyright.com) (CCC), a global licensing and content solutions organization and the leading commercial document delivery provider, has announced the latest enhancements to its cloud-based [RightFind](http://rightfind.com)™ content workflow solution. RightFind offers users immediate, easy access to a full range of content from thousands of publishers and millions of journals while helping managers optimize those purchases and manage content spend. The new release includes:

- A completely redesigned interface that makes for a more intuitive user experience. The new design ensures critical actions are highlighted and simplifies workflows.
- Improved self-help options designed to reduce the support burden on administrators, including new training videos, a new Live Chat feature available Monday through Friday, 24 hours a day, and easy access to a new library of Quick Reference Guides.
- An updated My Request History feature that makes it easier to view and modify orders and generate ad-hoc reports.

“Based on extensive client outreach and feedback, we developed a new interface that will noticeably improve the end user experience,” said Lauren Tulloch, Director, Corporate Products and Services, CCC. “As we continue to boost our back-end technology to further streamline content workflows and ultimately speed up the time to discovery, we are also committed to providing a front-end that is modern, intuitive, and easy-to-use.”

As part of the RightFind content workflow solution suite, CCC offers RightFind XML for Mining. With it, commercial life science researchers can create sets of full-text XML articles from more than 4,000 peer-reviewed journals produced by over 25 STM publishers and then import them into their preferred third-party text mining software.

CCC is now the world's largest document delivery service with more than a million PDFs delivered each year, sourced from over a hundred thousand native PDF journals, over three million native PDF books, and over five million directly sourceable books.

According to Deni Auclair, VP & Lead Analyst at research and advisory firm Outsell, Inc., "The platform combines CCC's strong information community relationships with essential research tools and customer service to provide users the integrated range of services they need to achieve seamless access to critical content."

About Copyright Clearance Center

[Copyright Clearance Center](#) (CCC) and its subsidiary [RightsDirect](#) are global leaders in content workflow and rights licensing technology. CCC solutions provide anytime, anywhere content access, usage rights and information management while promoting and protecting the interests of copyright holders. We serve more than 35,000 customers and 15,000 copyright holders worldwide and manage more than 950 million rights from the world's most sought-after journals, books, blogs, movies and more. Since 2008, CCC has been named one of the top 100 companies that matter most in the digital-content industry by EContent Magazine.

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